

# TCS 3000 REGISTER

The Standard of Measurement



# **Setup & Operation Manual**

# **Generation 1**

# **Table of Contents**

Record & Impection Record & Impe	Table of Contents		2	Pur	mp Control	20
Notice manual sectors of the sectors	Receipt & Inspection		3		. Speed Control 1	20
Intraduction Introduction In	Notice		3		Speed Control 2	20
Social Schementers         Verter Tope         Verter Tope         Social Schementers         Social Schementers <td>Introduction</td> <td></td> <td>4</td> <td></td> <td>Pump Starter</td> <td>20</td>	Introduction		4		Pump Starter	20
Nevejation (Continued) Display (Continued) Display (Continued) Display (Continued) Display (Continued) Display (Continued) Display (Continued) Display (Continued) Display (Continued) Display (Continued) Baser All Display (Continued) Display (Cont	System Specifications		4		Pump Stabilization	20
Namigation (Continued) Display Looms Select Functions Select Functions Begin as Delivery Book was Delivery Book Book was Delivery Book Book Was Delivery Book Book Book Was Delivery Book Book Book Book Book Book Book Book	Navigation		5	S1	- S2 Delav	20
Display lipotes and the second	Navigation (Continued)		6	Max	x Flowrate	20
Select Functions 7 Public Type (Flow Direction) 21 Bedram Seture Joint Laker, 7 Product Units 7 Bedram Seture Joint Laker, 7 Product Units 7 Bedram Seture Joint Laker, 7 Product Units 7 Bedram Seture Joint Laker, 7 Bedram Joint Laker, 7 Bedram Seture Joint Laker, 7 Bedram Joint Laker	Display Icons		6	S2	Flow	20
Start Delvery or provided and set of the set	Select Functions		7	Puls	ser Type (Flow Direction)	21
show Lad Lasery Version Proves Data Service Provide Proves Proves Takes Proves Prove	Start Delivery		7	Pro	oduct Units	21
begin of Entry Shift Duplicate Shift Trade Re-Print Tickets Shift Prevent Shifts Berning Parameters Containing	Show Last Delivery		8	Hos		21
Diginizate Shift Totat         Sector         Element Injector         21           Report         Operating Parameters         0         Begin Record Injector         22           Report         Operating Parameters         0         Begin Record Injector         23           Show Prover Status         0         Add Port         23           Show Prover Totat         0         Add Port         23           Method Prover Totat         0         Add Port         24           Wetson Info         0         Add Port         24           Method Prover Totat         1         Hole Charge         24           Method Prover Totat         1         Add Port         25           Prover Totat         1         Add Port         25           Prover Prover Totat         1         Accounting         25           Prover Prover Totat         1         System Status         26           Configure Parameters         0         Delivery Screamed Sector         27           System Sector         1         Totatus         28           System Status         1         Totatus         28           Protect Charles         28         Product Charup         28           <	View Inventory		0	Max Ada	ditive Injector	21
Re-Finit Tacket Manual 9 Pressure Rejector 222 Report Openting Arrameters 10 Begin Recalization 10 23 Source Construction 10 Begin Recalization 10 23 Source Construction 10 Begin Recalization 10 23 Source Construction 10 Begin Recalization 10 23 Prover Ticket 10 Construction 10 Construction 10 23 Prover Ticket 10 Construction 10 Construction 10 24 Meter Info Me	Duplicate Shift Ticket		9	Fxt	ernal Injector	21
System Menu <sup>1</sup> 5 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	Re-Print Tickets		9	Pist	ton Injector	22
Reports         Image: Prevent Status         Image: Pr	System Menu		9	Pre	essure Injector	22
Operating Parameters         10         Full Calibration         23           Show Prover State         10         Add Point         23           Between Tracket         10         Add Point         23           Meter Info         10         Add New Product         24           Meter Info         10         Add New Product         24           Meter Visit         10         Accounting New Product         24           Meter Visit         10         Accounting New Product         24           Meter Visit         10         Accounting New Product         24           Preview Prover Tacket         10         Delivery Stress         25           Preview Prover Tacket         10         Delivery Stress         26           Configure Parameters         10         Delivery Stress         26           System Settings         11         Tamp Prote         28           Deploy Stress         Section (Cont.)         27         27           System Metrics         28         Prover Tacket         29         Enable / Disable Printer         11         Tamp Prote         28           Deploy Stress         Section (Cont.)         27         Product Cleanup         29           State	Reports		10	Begin Recalibra	ation	23
Show Prover Status Last Prover Ticket Last Prover Ticket Last Prover Ticket Meter Info M	Operating Parameters		10	Full	I Calibration	23
Last Prover Tracket Weter info Weter info Weter info Weterson Info Creates and the	Show Prover Status		10	Add	d Point	23
Prover ricket Version info Add New Pood Totalition Packots Preview Prove Totatis Preview Prove Totatis Criecksums Configure Parameters Prevent Potes Configure Parameters Prevent Pathole System Settings Prevent Pathole <	Last Prover Ticket		10	Edit Product Ca	alibration	23
Version Units of the sector of	Motor Incket		10	Add New Produ		24
Memory Status         10         Hear Charge         24           Print Eror Log         0         Accounting         25           Checksums         0         Require Ticket Print         25           Derview Prover Ticket         0         Derview Prover Ticket         25           Contiguer Proteins         0         Delviewy Screens         27           Saach Ticket         0         Delviewy Screens         28           Language         11         System Metrics         28           Deployer Screens         28         28         28           Deployer Screens         28         28         28           Deployer Screens         29         29         29         29           Deployer Screens         29	Version Info		10	Remove Produ		24
Print Error Log Checksums Preview Prover Ticket 25 Configure Ticket Print 25 Configure Ticket Print 25 Configure Ticket Print 25 Configure Ticket Print 25 Configure Ticket Print 25 Configure Ticket Print 25 Search Ticket 25 Search Ticket 25 Search Ticket 26 Display Settings 27 Printer	Memory Status		10	Hose Charge		24
Checksums ' Preview Frort Lock Number 25 Preview Frort Lock 10 Preview Frort Lock 10 Preview Frort Lock 10 Configure Parameters 25 Configure Parameters 25 Configure Tacket Print 25 System Statings 11 Prover Tacket 10 Delivery Screen Statings 11 Prover Tacket 12 Delivery Screen Statings 12 Delivery Screen Statings 13 Delivery Statings 13	Print Error Log		10	Accounting		25
Preview Prover Ticket 10 Require Ticket Print 25 Preview Error Log Configure Ticket S (Cont.) 25 Last Delivery Ticket 30 Delivery Screens 27 System Settings 11 Delivery Screens 27 System Settings 11 Temp Probe 28 Display Settings 11 Temp Probe 28 Printer Settings 11 Prover Ticket 29 Printer Settings 11 Prover Ticket 29 Printer Settings 21 Reset Totalizers 23 Setter Printer Settings 21 Printer Settings 21 Regional Settings 21 Printer Settings 23 Delivery Ticket 12 Reset Totalizers 23 Regional Settings 21 Printer Settings 30 Delivery Settings 31 Product Praneters 32 Printer Both Settings 31 Product Praneters 32 Printer Deliveries 33 Deactivate Product 32 Printer Settings 31 Product Praneters 32 Printer Settings 31 Product Praneters 32 Printer Deliveries 33 Product Praneters 32 Printer Settings 31 Product Praneters 32 Printer Settings 31 Product Praneters 32 Auxiliary Devices 31 Product Praneters 32 Auxiliary Devices 31 Product Praneters 32 Printer Settings 31 Printer Settings 33 Printer Settings 31 Printer	Checksums		10	Next Ticket Nu	mber	25
Preview Error Log Configure Transfers 10 Last Derivery Ticket 10 Delivery Screens 10 System Settings 11 Language 11 Delivery Screens 12 Delivery Screens 13 Delivery S	Preview Prover Ticket		10	Require Ticket	Print	25
Last Delivery Tickets (Cont.). 220 Last Delivery Ticket (Cont.). 235 System Settings (Cont.). 235 System Settings (Cont.). 235 System Settings (Cont.). 235 System Metric Information (Cont.). 235 Printer Settings	Preview Error Log		10	Configure Ticke	ets	25
Last Dativery Incert System Sections Jospia Settings Langa Display Settings Printer Settings Enable / Disable Printer Enable / Disable / Disabl	Configure Parameters		10	Configure Licke	ets (Cont.)	26
System Serings System Serings Printer Settings Printer Settings Enable / Disable Printer Enable / Disable Host Clents Address Range Deliver Settings Deliver Settings Setternal Display (Continued) Deliver Settings Density Sensor Density Sensor Density Sensor Density Sensor Density Sensor Deliver Settings Deliver Settings Deliver Settings Density Sensor Deliver Settings Deliver Settings Density Sensor Deliver Settings Deliver Settings Deliver Settings Density Sensor Density Sensor Deliver Settings Print Fooducer System Mode (Continued) System Mode (Dentinued) System Mode (Dentinued) Deliver Settings Print Product Settings Print Product Settings Density Sensor Density Sensor Density Sensor Density Sensor Density Sensor Density Sensor Deliver Settings Printer Dotops Deliver Settings Printer Settings Printer Settings Printer Settings Printer Settings Density Sensor Density Sensor Deliver Settings Printer Settings Printer Settings Deliver Settings Deliver Setti	Last Delivery Ticket		10	Delivery Screen Selection	(Cont.)	21
Display Settings     11     Temp Probe     28       Display Settings     11     Metter Information     29       Printer Settings     11     Prover Ticket     29       Select Printer     12     Reset Tolket     29       Enable / Disable Printer     12     Reset Tolket     29       Enable / Disable Printer     12     Reset Tolket     29       Enable / Disable Printer     12     Reset Tolket     20       Enable / Disable Printer     12     Reset Tolket     30       Designer     12     Product Settings     30       Designer     12     Inventory     30       Designer     12     Inventory     30       Designer     13     Product Prices     31       Deschvalter Product     33     Pricet Product     32       Zero-Flow Timeout     13     Pricet Product     32       Auxiliary Deschort     14     Auxiliary Deschort     32       Auxiliary Deschort     14     Auxiliary Settings     33       Priview Product Parameters     32     22       Externel Display (continued)     14     Auxiliary Settings     33       Auxiliary Deschort     14     Auxiliary Settings     33       Priview Product Parameters	System Settings		10	System Metrics	(cont.)	28
Display Settings11Meter Information29Printer Settings11Prover Ticket29Enable / Disable Printer12Reset Totalizers29Enable / Disable Host12Enable Remote Config (Continued)30Regional Settings12Product Settings30Dister Time12Product Settings30Detail Time12Product Settings30Detail Time12Product Settings30Detail Time12Product Settings30Detail Time13Product Pracker30Detail Product Press31Deaton Product Pracker32Display Precision13Product Product32Display Precision13Product Pracker32Display Precision13Product Parameters32Zero-Flow Timeout13Product Parameters32Auxiliary Devices33Satuty Volume32External Display Continued)14Auxiliary Gettings33Ari Elimination14Auxiliary Settings33Ari Elimination15Density Sensor33Level Meters16Advanter Product Parameters32Differential Pressure Sensors16Advanter Sensor33Level Meters17Trouble Shooting34Differential Pressure Sensors16Lock the System34Differential Pressure Sensor17Trouble Shooting34Density Sensor<			11	Temp Probe		28
Printer Settings     11     Prover Ticket     29       Eable Disable Printer     11     Ticket Cleanup     29       Select Printer     12     Reset Tollarses     29       Calletts Address Range     12     Enable Remote Config     29       Delarginal Settings     12     Product Settings     30       Delarginal Settings     12     Product Settings     30       Delivery Settings     12     Product Settings     31       Delivery Settings     13     Product Princip     31       Delivery Settings     13     Preset Timing     32       Quistomer ID     13     Preset Timing     32       Pause Options     13     Preset Timing     32       Auxiliary Devices     13     Preset Timing     32       External Display (Continued)     14     Auxiliary Devices     33       Auxiliary Devices     15     Differential Pressure Sensor     33       Auxiliary Devices     15     Differential Pressure Sensor     33       Ar Elimination     14     Auxiliary Settings     33       Auxiliary Devices     15     Differential Pressure Sensor     33       Arial Elimination     14     Auxiliary Settings     33       Arial Elimination     14     Auxi	Display Settings		11	Meter Information		29
Enable / Disable Printer11Ticket Cleanup29Select / Disable Host12Rest Totalizers29Enable / Disable Host12Enable Remote Config (Continued)30Oclients Address Range12Puise Tracker30DaterTime12Product Settings30Decimal/Comma12Inventory30Delivery Settings12Activate Product32Oblivery Settings12Activate Product32Oblivery Settings13Product Prices31Oblivery Prests Common13Product Prices32Oblivery Prestsion13Product Prices32Oblivery Prestsion13Product Prices32Auxiliary Devices13Startury Volume32Auxiliary Devices13Startury Volume32Auxiliary Devices13Startury Volume32Auxiliary Devices13Startury Volume33Auxiliary Devices14Audiary Settings33Auxiliary Continued)14Audiary Settings33Auxiliary Continued14Audiary Settings34Auxiliary Sensor16Advanced Functions34Auxiliary Sensor16Advanced Functions34Auxiliary Sensor16Advanced Functions34Auxiliary Sensor16Advanced Functions34Differential Pressure Sensors17Delay Chain (Continued)37Network Settings17<	Printer Settings		11	Prover Ticket		29
Select Printer 12 Hessi Plaulizers 28 Enable Obsable Host 12 Enable Remote Config 29 Clients Address Range 12 Enable Remote Config (Continued) 30 Delay Time 12 Product Settings 30 Date Time 12 Product Settings 30 Delivery Steffings 12 Address 70 Mitigip Ettings 13 Product Parameters 32 Zero-Flow Timeout 13 Product Parameters 32 Aduitary Devices 13 Address 70 Mitigip Ettings 13 Product Parameters 32 Aduitary Devices 13 Product Parameters 32 External Display (Continued) 14 Prevent Timing 32 Aduitary Devices 13 Product Parameters 32 Aduitary Settings 33 Aduitary Settings 34 Aduitary Settings 34 Aduitary Settings 34 Aduitary Settings 34 Aduitary Settings 35 Product Level Password 34 Experimental Pressure Sensors 35 Differential Pressure Sensors 36 Product Level Password 34 Aduitary Settings 37 Printer Settings 37 Printer Settings 37 Printer Settings 37 Printer Settings 37 Product Parameters 37 Product Parameters 37 Product Parameters 38 Aduitary Settings 34 Aduitary Settings 34 Advanced Firm Backup 35 Product Parameters 37 Product Parameters 34 Advanced Firm Aduitary Settings 343 Advanced Firm Backup 34 Advanced Firm Aduitary Settings 343 Advanced Firm Aduitary Settings 343 Advanced Firm Aduitary Settings 343	Enable / Disable	Printer	11	Ticket Cleanup		29
Lindble / Usande Host Clients Address Range 12 Product Settings Detimal/Comma Detimal/Comma Detimal/Comma Detimal/Comma Detimal/Comma Detimal/Comma Detimal/Comma Detimal/Comma Detimal/Comma Detimal/Comma Parase Parase Detimal/Comma Detimal/Comma Parase Parase Detimal/Comma Parase Parase Display Precision Display Precision 22 Product Parameters 22 Product Parameters 22 Parase Display Precision Parase Options 22 Parase Options 23 Product Parameters 23 Parase Options 24 Parase Options 25 Parase Options 26 Parase Options 27 Parase Options 27 Parase Options 28 Parase Options 29 Parase Options 20 Par	Select Printer	11	12	Reset Totalizers		29
Clinits Address Ratigg         12         Charling Teacher         30           Regional Settings         12         Product Settings         30           Deliver) Settings         12         Product Settings         30           Deliver) Settings         12         Product Settings         30           Deliver) Settings         12         Product Product         32           Multiple Delivers         13         Decadvale Product         32           Deplivery Settings         13         Product Parameters         32           Deplivery Settings         13         Product Parameters         32           Depliver Settings         13         Product Parameters         32           Auxiliary Devices         13         Proset Timing         33           Auxiliary Settings         14         Auxiliary Settings         33           Auxiliary Settings         15         Density Sensor         33           Level Meters         15         Density Sensor         34	Enable / Disable	HOSI	12	Enable Remote Config	antinued)	29
Integration12Product Settings00Delivery Settings12hintopy30Delivery Settings12Activate Product32Preset Settings13Deadivate Product32Multiple Deliveries13Deadivate Product32Display Precision13Product Parameters32Zero-Flow Timeout13Preset Timing32Pause Options13Preset Timing32Auxiliary Devices13Aris Eliminator Hold32Auxiliary Devices13Preset Timing32Auxiliary Devices13Preset Timing32Auxiliary Devices13Preset Timing32Auxiliary Devices14Auxiliary Settings33Air Elimination14Auxiliary Settings33Pulser Output14Auxiliary Settings33Air Elimination14Auxiliary Settings33Auxiliary Beader14Differential Pressure Sensor33Level Meters15Vater Sensor34Differential Pressure Sensors16Lock the System34Level Meters17Product Lists34Connectivity17Extorent Database34Network Settings17Daisy Chain35Printer Settings17Daisy Chain36Configuer Ticket Headers/Footers17Disty Chain36Product Header18Trouble Shooting System Studiown34 <t< td=""><td>Clients Address Regional Settings</td><td>Range</td><td>12</td><td>Pulse Tracker</td><td>Jillilled)</td><td>30</td></t<>	Clients Address Regional Settings	Range	12	Pulse Tracker	Jillilled)	30
Decimal/Comma 12 Internet Product Proces 31 Delivery Settings 12 Activate Product Proces 31 Multiple Deliveries 13 Deactivate Product 322 Customer ID 13 Product Parameters 322 Zero-Flow Timeout 13 Product Density 32 Zero-Flow Timeout 13 Product Density 32 Zero-Flow Timeout 13 Product Density 32 Zero-Flow Timeout 13 Product Density 32 Auxiliary Devices 13 Startup Volume 322 Auxiliary Devices 13 Preview Product Parameters 32 External Display 13 Preview Product Parameters 32 External Display 13 Preview Product Parameters 32 Auxiliary Devices 13 Startup Volume 32 Auxiliary Devices 13 Product Parameters 32 Air Elimination 14 Auxiliary Settings 33 Air Elimination 14 Auxiliary Settings 33 Analog Input 15 Product Density Sensor 33 Level Meters 15 Product Parameters 34 Differential Pressure Sensors 16 Product Lists 34 Water Sensor 16 Advanced Functions 34 Density Sensor 16 Lock the System 34 Density Sensor 16 Lock the System 34 Connectivity T7 Restore From Backup 35 Network Settings 17 Restore From Backup 35 Network Settings 17 Restore From Backup 35 Network Settings 17 Temperature Probe Calibration 38 Level 1 Password 17 Temperature Probe Calibration 38 Level 1 Password 17 Temperature Probe Calibration 39 Level 1 Password 17 Trouble Shooting Mardware/Software (Ontinued) 42 System Mode (Continued) 18 Trouble Shooting System Settings 43 Network Settings 18 Trouble Shooting System Settings 44 Product Name 18 Trouble Shooting System Settings (Continued) 45 Recalibrate Product 18 Trouble Shooting System Settings 44 Product Name 18 Trouble Shooting System Settings (Continued) 45 Product Name 18 Trouble Shooting System Settings (Continued) 45 Product Name 18 Trouble Shooting System Settings (Continued) 45 Product Name 18 Trouble Shooting System Settings (Continued) 46 Product Name 18 Trouble Shooting System Settings (Continued) 46 P	Date/Time		12	Product Settings		30
Delivery Settings12Product Prices31Preset Settings12Activate Product32Multiple Deliveries13Deactivate Product32Customer ID13Product Parameters32Display Precision13Product Density32Zeror-Flow Timeout13Preset Timing32Auxiliary Devices13Statup Volume32Auxiliary Devices13Statup Volume32External Display (Continued)14Auxiliary Settings33Auxiliary Devices13Preview Product Parameters32Air Elimination14Auxiliary Settings33Auxiliary Devices15Differential Pressure Sensor33Analog Input15Water Sensor33Analog Input16Advanced Functions34Differential Pressure Sensors16Product Datisty Sensor34Differential Pressure Sensors16Advanced Functions34Density Sensor16Advanced Functions34Larup Indicator17Restore From Backup35Printer Settings17Daisy Chain34Configure Ticket Headers/Footers17Daisy Chain35Network Settings17Daisy Chain35Configure Ticket Headers/Footers17Daisy Chain36Configure Ticket Headers/Footers17Daisy Chain36Configure Ticket Headers/Footers17Troble Shooting Markware/Softwar	Decimal/Comma		12	Inventory		30
Preset Settings12Activate Product32Multiple Deliveries13Deactivate Product32Customer ID13Product Parameters32Display Precision13Product Density32Zero-Flow Timeout13Preset Timing32Pause Options13Preset Timing32Auxiliary Devices13Startup Volume32External Display (Continued)14Presiew Product Parameters32Auxiliary Devices13Presiew Product Parameters32Auxiliary Devices14Auxiliary Settings33Pulser Output14Auxiliary Settings33Pulser Output14Auxiliary Settings33Pulser Output14Auxiliary Settings33Analog Input15Water Sensor33Level Meters15Density Sensor34Differential Pressure Sensors16Advanced Functions34Unterlock16System Shutdown34Lawp Indicator16Advanced Functions34Connectivity17Restore From Backup35Printer Settings17Daisy Chain36Priver Vers Vers Settings17Inventory How To38Level 1 Password17Inventory How To38Level 1 Password17Trouble Shooting System Settings43User Database Update18Trouble Shooting System Settings43Level 1 Password17 </td <td>Delivery Settings</td> <td></td> <td>12</td> <td>Product Prices</td> <td></td> <td>31</td>	Delivery Settings		12	Product Prices		31
Multiple Deliveries13Deactivate Product32Customer ID13Product Parameters32Display Precision13Product Density32Zero-Flow Timeout13Preset Timing32Pause Options13Air Eliminator Hold32Auxiliary Devices13Startup Volume32External Display (Continued)14Preset Timing32Auxiliary Devices13Preview Product Parameters32Air Elimination14Auxiliary Settings33Analog Input14Auditive Injector33Pulser Output14Auditive Injector33Analog Input15Water Sensor33Level Meters15Density Sensor34Differential Pressure Sensors16Product Lists34Mater Sensor16Advanced Functions34Mater Sensor16System Shutdown34Level Meters17Restore From Backup35Network Settings17Daisy Chain (Continued)37Misc. Settings17Tobles Choinguration36Configure Ticket Headers/Footers17Tobles Shooting Narae/Software41Weights & Measurd17Trouble Shooting Narae/Software (Continued)42Misc. Settings18Trouble Shooting Natare/Software (Continued)43Level 1 Password17Trouble Shooting Natare/Software (Continued)44Misc. Settings18Trouble S	Preset Settings		12	Activate Product		32
Customer ID 13 Product Parameters 32 Display Precision 13 Product Density 32 Zero-Flow Timeout 13 Product Density 32 Auxiliary Devices 13 Air Eliminator Hold 32 Auxiliary Devices 13 Air Eliminator Hold 32 Auxiliary Devices 13 Proview Product Parameters 32 External Display (Continued) 14 Privite Volume 32 External Display (Continued) 14 Privite Network Settings 33 Air Elimination 14 Auxiliary Settings 33 Pulser Output 14 Auxiliary Settings 33 Analog input 15 Water Sensor 33 Analog input 15 Density Sensor 33 Level Meters 15 Density Sensor 33 Level Meters 15 Density Sensor 34 Differential Pressure Sensors 16 Product Lists 34 Water Sensor 16 Advanced Functions 34 Differential Pressure Sensors 16 Product Lists 34 Water Sensor 16 Lock the System Shutdown 34 Level Meters 17 Daisy Chain Continued) 37 Network Settings 17 Restore From Backup 35 Printer Settings 17 Daisy Chain (Continued) 37 Misc. Settings 17 Daisy Chain (Continued) 37 Misc. Settings 17 Trouble Shooting Hardware/Software 40 Access Key 17 Trouble Shooting Hardware/Software 40 Access Key 17 Trouble Shooting Hardware/Software 41 Weights & Measure (W&M) Settings 18 Trouble Shooting Hardware/Software 40 Access Key 17 Trouble Shooting Hardware/Software 41 Weights & Measure (W&M) Settings 19 Product Name 18 Trouble Shooting Nater Sensor 43 Density Gensor 19 Misc. Settings 19 Product Parameters 19 NOTES Mode 70 Misc Detabase Update 18 Trouble Shooting W & M Settings (Continued) Access Key 17 Trouble Shooting Mardware/Software 41 Access Key 17 Trouble Shooting Mardware/Software 41 Product Name 18 Trouble Shooting Mardware/Software 41 Product Name 18 Trouble Shooting Mardware/Software 41 Access Key 17 Trouble Shooting Mardware/Software 41 Product Name 18 Trouble Shooting Mardware/Software 41 Product Name 18 Trouble Shooting Mardware/Software 44 APT Table Parameters 19	Multiple Deliverie	es	13	Deactivate Product		32
Display Precision 13 Product Density 32 Zero-Flow Timeout 13 Preset Timing 32 Auxiliary Devices 13 Air Eliminator Hold 32 External Display (Continued) 14 Print Product Parameters 32 Air Elimination 14 Auxiliary Settings 33 Pulser Output 14 Auxiliary Settings 33 Pulser Output 14 Auxiliary Settings 33 Pulser Output 15 Unternation 33 Analog Input 15 Density Sensor 33 Differential Pressure Sensors 16 Product Lists 34 Differential Pressure Sensor 16 Advanced Functions 34 Density Sensor 16 Advanced Functions 34 Density Sensor 16 Advanced Functions 34 Lawy Bettings 17 Density Sensor 34 Density Sensor 16 Advanced Functions 34 Lawy Bettings 17 Density Sensor 34 Density Sensor 16 Advanced Functions 34 Lawy Bettings 17 Daisy Chain (Configuration 35 Printer Settings 17 Daisy Chain (Configuration 35 Network Settings 17 Daisy Chain (Configuration 35 Level 1 Password 17 Temperature Probe Calibration 39 Level 1 Password 17 Troble Shooting Hardware/Software (Continued) 42 Veter 1 Password 17 Troble Shooting Hardware/Software (Continued) 42 System Mode (Continued) 18 Trouble Shooting Hardware/Software (Continued) 44 System Mode (Continued) 18 Trouble Shooting System Settings 43 User Database Update 18 Trouble Shooting System Settings 44 Product Name 18 Trouble Shooting System Settings 44 Product Name 18 Trouble Shooting System Settings 44 Product Name 18 Trouble Shooting Mardware/Software (Continued) 45 Recalibrate Product 18 Trouble Shooting Mardware/Software (Continued) 46 Modify Parameters 18 Trouble Shooting System Settings (Continued) 46 Modify Parameters 18 Trouble Shooting Statem Settings (Continued) 46 Modify Parameters 19 Trouble Shooting System Settings (Continued) 46 Modify Parameters 19 Trouble Shooting Statem Settings (Continued) 46 Mass Density 20 NOTES Warranty 51	Customer ID		13	Product Parameters		32
Zero-riow Intribut13Preset Intring32Pause Options13Air Eliminator Hold32Auxiliary Devices13Startup Volume32Auxiliary Devices13Preview Product Parameters32External Display (Continued)14Preview Product Parameters32Air Elimination14Auxiliary Settings33Pulser Output14Auxiliary Settings33Pulser Output14Autifue Injector33Pulser Output15Water Sensor33Level Meters15Density Sensor34Obtiferential Pressure Sensors16Advaced Functions34Water Sensor16Advaced Functions34Interlock16System Update34Lamp Indicator16System Update34Connectivity17Restore From Backup35Network Settings17Daisy Chain36Configure Ticket Headers/Footers17Daisy Chain36Configure Ticket Headers/Footers17Toble Shooting Hardware/Software41System Mode18Trouble Shooting Hardware/Software (Continued)42Veights & Measure (WAM) Settings18Trouble Shooting System Settings43User Database Update18Trouble Shooting System Settings43Level 1 Password17Trouble Shooting Matware/Software (Continued)44Access Key17Trouble Shooting System Settings43U	Display Precision	1	13	Product Density	Y.	32
Auxiliary Devices13An Limbol Troub22Auxiliary Devices13Startup Volume32External Display (Continued)14Aritin Product Parameters32Air Elimination14Auxilary Settings33Pulser Output14Additive Injector33Pulser Output14Additive Injector33Analog Input15Water Sensor33Level Meters15Differential Pressure Sensor33Level Meters16Advanced Functions34Water Sensor16Lock the System34Water Sensor16Lock the System34Differential Pressure Sensors16System Nutdown34Level Meters17Export Ticket Configuration35Network Settings17Restore From Backup35Network Settings17Daisy Chain38Level 2 Password17Trouble Shooting40Access Key17Trouble Shooting Varier Software (Continued)40Access Key17Trouble Shooting System Settings43User Database Update18Trouble Shooting Varier Software (Continued)44Veights & Measure (W&M) Settings18Trouble Shooting Varier (Continued)44Product Statings18Trouble Shooting System Settings43Level 2 Password17Trouble Shooting Varier (Continued)44Product Statings18Trouble Shooting System Settings43<	Zelo-Flow Tilleo Pauso Options	Jui	13	Air Eliminator E	Hold	32
External Display13Preview Product Parameters32External Display (Continued)14Print Product Parameters32Air Elimination14Auxiliary Settings33Pulser Output14Additive Injector33Pulser Output14Additive Injector33Analog Input15Water Sensor33Analog Input15Water Sensor34Differential Pressure Sensors16Product Lists34Water Sensor16Advanced Functions34Uniferential Pressure Sensor16Lock the System34Differential Pressure Sensor16System Shutdown34Level Meters16System Update34Connectivity17Export Ticket Configuration35Network Settings17Daisy Chain (Continued)37Misc. Settings17Inventory How To38Level 1 Password17Temperature Probe Calibration39Level 2 Password17Trouble Shooting Hardware/Software41Access Key17Trouble Shooting Mardware/Software43User Database Update18Trouble Shooting W& M Settings44Weights & Measure (W&M) Settings18Trouble Shooting W& M Settings44Products18Trouble Shooting V& M Settings44Macross Key17Trouble Shooting W& M Settings44Misc. Settings18Trouble Shooting Mardware/Software41 <td< td=""><td>Auxiliary Devices</td><td></td><td>13</td><td>Startup Volume</td><td>9</td><td>32</td></td<>	Auxiliary Devices		13	Startup Volume	9	32
External Display (Continued)14Print Product Parameters32Air Ellmination14Auxiliary Settings33Air Ellmination14Auxiliary Settings33Pulser Output14Additive Injector33Analog Input15Water Sensor33Level Meters15Density Sensor34Differential Pressure Sensors16Product Lists34Water Sensor16Lock the System34Density Sensor16Lock the System Shutdown34Level Meters16System Shutdown34Level Newrok Settings17Restore From Backup35Printer Settings17Daisy Chain36Connectivity17Temperature Probe Calibration35Network Settings17Toabig Chain36Configure Ticket Headers/Footers17Daisy Chain38Level 1 Password17Trouble Shooting Hardware/Software41Access Key17Trouble Shooting Hardware/Software41Verget Database Update18Trouble Shooting Nature/Software43Verget Database Update18Trouble Shooting Mardware/Software43Verget Database Update18Trouble Shooting Nature/Software44Misc. Settings17Trouble Shooting Mardware/Software41Access Key17Trouble Shooting Mardware/Software43Verget Database Update18Trouble Shooting Water Settings43 </td <td>External Display</td> <td></td> <td>13</td> <td>Preview Produc</td> <td>ct Parameters</td> <td>32</td>	External Display		13	Preview Produc	ct Parameters	32
Air Elimination14Auxiliary Settings33Pulser Output14Additive Injector33RFID Reader14Differential Pressure Sensor33Analog Input15Water Sensor33Level Meters15Density Sensor34Differential Pressure Sensors16Product Lists34Differential Pressure Sensor16Advaced Functions34Water Sensor16Advaced Functions34Density Sensor16Lock the System34Interlock16System Shutdown34Connectivity17Export Ticket Configuration35Printer Settings17Daisy Chain35Printer Settings17Daisy Chain38Level 1 Password17Trouble Shooting Pardware/Software40Access Key17Trouble Shooting Hardware/Software41Veights & Measure (W&M) Settings18Trouble Shooting V&M Settings (Continued)42System Mode18Trouble Shooting V& & M Settings (Continued)42Veights & Measure (W&M) Settings18Trouble Shooting W & M Settings (Continued)44Weights & Measure (W&M) Settings18Trouble Shooting W & M Settings (Continued)45Product Name18Trouble Shooting W & M Settings (Continued)46Mark Sensor18Trouble Shooting W & M Settings (Continued)46Mark Medire 117Trouble Shooting W & M Settings (Continued)46M	External Display	(Continued)	14	Print Product P	Parameters	32
Pulser Output14Additive Injector33RFID Reader14Differential Pressure Sensor33Analog input15Water Sensor33Level Meters15Density Sensor34Differential Pressure Sensors16Advanced Functions34Water Sensor16Advanced Functions34Water Sensor16Lock the System34Interlock16System Shutdown34Lamp Indicator16System Update34Connectivity17Export Ticket Configuration35Network Settings17Daisy Chain36Configure Ticket Headers/Footers17Daisy Chain37Misc. Settings17Tonyles Chain39Level 1 Password17Trouble Shooting Hardware/Software41Access Key17Trouble Shooting Hardware/Software41System Mode18Trouble Shooting Hardware/Software (Continued)42System Mode18Trouble Shooting System Settings43Veights & Measure (W&M) Settings18Trouble Shooting W& M Settings (Continued)44Product Name18Trouble Shooting Rading (Continued)45Recalibrate Product18Trouble Shooting M& M Settings (Continued)46Modify Parameters18Trouble Shooting Rading (Continued)46Modify Parameters18Trouble Shooting Rading (Continued)46Modify Parameters18Trouble Shooting Rading (	Air Elimination	. ,	14	Auxiliary Settings		33
HriD Reader14Differential Pressure Sensor33Analog Input15Water Sensor33Level Meters15Density Sensor34Differential Pressure Sensors16Advanced Functions34Water Sensor16Lock the System34Density Sensor16Lock the System Shutdown34Lamp Indicator16System Shutdown34Connectivity17Export Ticket Configuration35Printer Settings17Network Settings35Printer Settings17Daisy Chain36Configure Ticket Headers/Footers17Daisy Chain (Continued)37Misc. Settings17Inventory How To38Level 1 Password17Trouble Shooting40Access Key17Trouble Shooting Hardware/Software41System Mode (Continued)18Trouble Shooting Hardware/Software (Continued)42Weights & Measure (W&M) Settings18Trouble Shooting System Settings43User Database Update18Trouble Shooting System Settings43Product Name18Trouble Shooting W & M Settings44Modify Parameters18Trouble Shooting W & M Settings44Weights & Measure (W&M) Settings18Trouble Shooting W & M Settings (Continued)45Modify Parameters18Trouble Shooting Gontinued)45Modify Parameters18Trouble Shooting Gontinued)46Modify Parameters <t< td=""><td>Pulser Output</td><td></td><td>14</td><td>Additive Injecto</td><td>or</td><td>33</td></t<>	Pulser Output		14	Additive Injecto	or	33
Analog input 15 Water Sensor 33 Level Meters 15 Density Sensor 34 Differential Pressure Sensors 16 Product Lists 34 Water Sensor 16 Advanced Functions 34 Density Sensor 16 Lock the System 34 Interlock 16 System Shutdown 34 Lamp Indicator 16 System Update 34 Connectivity 17 Export Ticket Configuration 35 Network Settings 17 Daisy Chain 35 Printer Settings 17 Daisy Chain 36 Configure Ticket Headers/Footers 17 Daisy Chain 36 Level 1 Password 17 Inventory How To 38 Level 1 Password 17 Trouble Shooting Hardware/Software 40 Access Key 17 Trouble Shooting Hardware/Software 41 System Mode Continued) 18 Trouble Shooting System Settings 43 User Database Update 18 Trouble Shooting System Settings 43 Veights & Measure (W&M) Settings 18 Trouble Shooting System Settings 44 Product 18 Trouble Shooting System Settings (Continued) 45 Recalibrate Product 18 Trouble Shooting System Settings 43 Network Settings 18 Trouble Shooting System Settings 44 Product 18 Trouble Shooting System Settings 43 Meights & Measure (W&M) Settings 18 Trouble Shooting W& M Settings (Continued) 45 Recalibrate Product 18 Trouble Shooting W& M Settings (Continued) 45 Modify Parameters 18 Trouble Shooting W& M Settings (Continued) 46 Modify Parameters 18 Trouble Shooting Mardware/Software 47 Compensation Table 18 Trouble Shooting M& M Settings (Continued) 46 Modify Parameters 19 TCS 3000 Register Parts Breakdown 48 API Table Parameters 19 NOTES Mass Density 20 NOTES 49 Mass Density 20 NOTES 49 Maranty	RFID Reader		14	Differential Pres	ssure Sensor	33
Level 1 Password 17 Foresting Continued) 40 Water Sensor 16 Advanced Functions 34 Water Sensor 16 Advanced Functions 34 Density Sensor 16 Lock the System 34 Interlock 16 System Shutdown 34 Lamp Indicator 16 System Update 34 Network Settings 17 Restore From Backup 35 Printer Settings 17 Daisy Chain (Continued) 37 Misc. Settings 17 Daisy Chain (Continued) 37 Misc. Settings 17 Inventory How To 38 Level 1 Password 17 Trouble Shooting Hardware/Software 41 Access Key 17 Trouble Shooting Hardware/Software 41 System Mode (Continued) 18 Trouble Shooting Hardware/Software 41 System Mode (Continued) 18 Trouble Shooting System Settings 43 User Database Update 18 Trouble Shooting System Settings 44 Product Name 18 Trouble Shooting W & M Settings (Continued) 45 Recalibrate Product 18 Trouble Shooting W & M Settings (Continued) 45 Modify Parameters 18 Trouble Shooting W & M Settings (Continued) 45 Modify Parameters 18 Trouble Shooting Radio Modems 47 Compensation Table 18 Trouble Shooting Radio Modems 47 Modify Parameters 19 TCS 3000 Register Parts Breakdown 48 API Table Parameters 19 NOTES 49 Mass Density 20 NOTES 49 Mass Density 20 NOTES 49 Maranty	Analog Input		15	Density Sensor	r	32
Water Sensor16Advanced Functions34Density Sensor16Lock the System34Interlock16System Shutdown34Lamp Indicator16System Update34Connectivity17Export Ticket Configuration35Network Settings17Daisy Chain36Printer Settings17Daisy Chain36Configure Ticket Headers/Footers17Daisy Chain (Continued)37Misc. Settings17Inventory How To38Level 1 Password17Temperature Probe Calibration39Level 2 Password17Trouble Shooting Hardware/Software41System Mode18Trouble Shooting System Settings43User Datase Update18Trouble Shooting System Settings43Weights & Measure (W&M) Settings18Trouble Shooting W & M Settings44Products18Trouble Shooting W & M Settings44Modify Parameters18Trouble Shooting W & M Settings44Product Name18Trouble Shooting W & M Settings46Product Name18Trouble Shooting W & M Settings46Product Name18Trouble Shooting Radio Modems47Compensation Table18Trouble Shooting Radio Modems47Modify Parameters18Trouble Shooting Radio Modems47Modify Parameters18Trouble Shooting Radio Modems47Mass Density20NOTES4949<	Differential Press	sure Sensors	16	Product Lists	1	34
Density Sensor16Lock the System34Interlock16System Shutdown34Lamp Indicator16System Update34Connectivity17Export Ticket Configuration35Network Settings17Daisy Chain35Printer Settings17Daisy Chain (Continued)37Misc. Settings17Inventory How To38Level 1 Password17Trouble Shooting Hardware/Software41Access Key17Trouble Shooting Hardware/Software41System Mode18Trouble Shooting System Settings43User Datase Update18Trouble Shooting System Settings43Weights & Measure (W&M) Settings18Trouble Shooting System Settings (Continued)45Products18Trouble Shooting V& M Settings (Continued)45Products18Trouble Shooting W & M Settings (Continued)46Modify Parameters18Trouble Shooting Product Settings46Modify Parameters18Trouble Shooting Radio Modems47Compensation Table18Trouble Shooting Radio Modems47Molify Parameters19NOTES49Mass Density20NOTES49Mass Density20NOTES49Mass Density20NOTES49Mass Density20NOTES49Mass Density20NOTES49	Water Sensor		16	Advanced Functions		34
Interlock16System Shutdown34Lamp Indicator16System Update34Connectivity17Export Ticket Configuration35Network Settings17Daisy Chain36Printer Settings17Daisy Chain (Continued)37Misc. Settings17Inventory How To38Level 1 Password17Trouble Shooting40Access Key17Trouble Shooting Hardware/Software41System Mode18Trouble Shooting System Settings43User Database Update18Trouble Shooting System Settings (Continued)42System Mode18Trouble Shooting System Settings (Continued)44Weights & Measure (W&M) Settings18Trouble Shooting W & M Settings (Continued)45Products18Trouble Shooting W & M Settings (Continued)45Recalibrate Product18Trouble Shooting W & M Settings (Continued)45Modify Parameters18Trouble Shooting W & M Settings (Continued)46Product Name18Trouble Shooting Radio Modems47Compensation Table18Trouble Shooting Radio Modems47ApP Table Parameters19NOTES49Mass Density20NOTES49Mass Density20NOTES49Maranty50Maranty50Maranty50Maranty50Maranty50Maranty50Maranty50Maranty <td< td=""><td>Density Sensor</td><td></td><td>16</td><td>Lock the System</td><td></td><td>34</td></td<>	Density Sensor		16	Lock the System		34
Lamp Indicator16System Update34Connectivity17Export Ticket Configuration35Printer Settings17Daisy Chain35Printer Settings17Daisy Chain36Configure Ticket Headers/Footers17Daisy Chain (Continued)37Misc. Settings17Inventory How To38Level 1 Password17Temperature Probe Calibration39Level 2 Password17Trouble Shooting Hardware/Software41Access Key17Trouble Shooting Hardware/Software (Continued)42System Mode18Trouble Shooting System Settings (Continued)42User Database Update18Trouble Shooting System Settings (Continued)44Weights & Measure (W&M) Settings18Trouble Shooting W & M Settings (Continued)45Products18Trouble Shooting W & M Settings (Continued)45Recalibrate Product18Trouble Shooting W & M Settings (Continued)46Modify Parameters18Trouble Shooting W & M Settings (Continued)46Product Name18Trouble Shooting W & M Settings (Continued)46Product Name18Trouble Shooting M & M Settings (Continued)46Product Name18Trouble Shooting M & M Settings (Continued)46Product Name18Trouble Shooting Go/4G Modems47Compensation Table18Trouble Shooting Go/4G Modems47API Table Parameters19NOTES49	Interlock		16	System Shutdown		34
Connectivity17Export ficket Configuration35Network Settings17Daisy Chain36Printer Settings17Daisy Chain36Configure Ticket Headers/Footers17Daisy Chain (Continued)37Misc. Settings17Inventory How To38Level 1 Password17Temperature Probe Calibration39Level 2 Password17Trouble Shooting40Access Key17Trouble Shooting Hardware/Software41System Mode18Trouble Shooting System Settings43User Database Update18Trouble Shooting W & M Settings43Veights & Measure (W&M) Settings18Trouble Shooting W & M Settings44Products18Trouble Shooting W & M Settings44Medify Parameters18Trouble Shooting W & M Settings46Products18Trouble Shooting Product Settings (Continued)45Recalibrate Product18Trouble Shooting Radio Modems47Compensation Table18Trouble Shooting Radio Modems47Linear Table Parameters19TCS 3000 Register Parts Breakdown48API Table Parameters19NOTES49Mass Density20NOTES50Warranty51Marranty51	Lamp Indicator		16	System Update		34
Network Settings17Daisy Chain35Printer Settings17Daisy Chain36Configure Ticket Headers/Footers17Daisy Chain (Continued)37Misc. Settings17Inventory How To38Level 1 Password17Temperature Probe Calibration39Level 2 Password17Trouble Shooting40Access Key17Trouble Shooting Hardware/Software41System Mode18Trouble Shooting System Settings43User Database Update18Trouble Shooting W & M Settings44Weights & Measure (W&M) Settings18Trouble Shooting W & M Settings44Products18Trouble Shooting W & M Settings44Product Name18Trouble Shooting W & M Settings44Modify Parameters18Trouble Shooting W & M Settings44Modify Parameters18Trouble Shooting W & M Settings46Modify Parameters18Trouble Shooting Radio Modems47Compensation Table18Trouble Shooting Radio Modems47Linear Table Parameters19NOTES49API Table Parameters19NOTES49Mass Density20NOTES50Warranty51Marranty51	Connectivity	_	17	Export Licket Configuration	n	35
Configure Ticket Headers/Footers17Daisy Chain30Misc. Settings17Inventory How To38Level 1 Password17Inventory How To38Level 2 Password17Trouble Shooting40Access Key17Trouble Shooting Hardware/Software41Access Key17Trouble Shooting Hardware/Software (Continued)42System Mode18Trouble Shooting System Settings43User Database Update18Trouble Shooting W & M Settings44Weights & Measure (W&M) Settings18Trouble Shooting W & M Settings (Continued)45Products18Trouble Shooting W & M Settings (Continued)45Recalibrate Product18Trouble Shooting W & M Settings (Continued)46Modify Parameters18Trouble Shooting Radio Modems47Compensation Table18Trouble Shooting GA/G Modems47Linear Table Parameters19TCS 3000 Register Parts Breakdown48API Table Parameters19NOTES49Mass Density20NOTES49Warranty51	Network Settings	5	17	Restore From Backup		35
Misc. Settings17Dasky Shart (Continued)38Misc. Settings17Inventory How To38Level 1 Password17Temperature Probe Calibration39Level 2 Password17Trouble Shooting Hardware/Software40Access Key17Trouble Shooting Hardware/Software41System Mode18Trouble Shooting Hardware/Software (Continued)42System Mode (Continued)18Trouble Shooting System Settings43User Database Update18Trouble Shooting W & M Settings (Continued)44Weights & Measure (W&M) Settings18Trouble Shooting W & M Settings (Continued)45Products18Trouble Shooting W & M Settings (Continued)45Recalibrate Product18Trouble Shooting W & M Settings (Continued)46Modify Parameters18Trouble Shooting Radio Modems47Compensation Table18Trouble Shooting 3G/4G Modems47Linear Table Parameters19NOTES49Mass Density20NOTES49Warranty51Warranty51	Configure Ticket Headers/Fr	ooters	17	Daisy Chain (Continued)		37
Level 1 Password 17 Temperature Probe Calibration 39 Level 2 Password 17 Trouble Shooting 40 Access Key 17 Trouble Shooting Hardware/Software 41 System Mode 18 Trouble Shooting Hardware/Software (Continued) 42 System Mode (Continued) 18 Trouble Shooting System Settings (Continued) 44 User Database Update 18 Trouble Shooting System Settings (Continued) 44 Weights & Measure (W&M) Settings 18 Trouble Shooting W & M Settings (Continued) 44 Products 18 Trouble Shooting W & M Settings (Continued) 45 Recalibrate Product 18 Trouble Shooting W & M Settings (Continued) 45 Modify Parameters 18 Trouble Shooting W & M Settings (Continued) 46 Modify Parameters 18 Trouble Shooting Statings (Continued) 46 Modify Parameters 18 Trouble Shooting 3G/4G Modems 47 Compensation Table 18 Trouble Shooting 3G/4G Modems 47 Linear Table Parameters 19 NOTES 49 Mass Density 20 NOTES 49 Warranty 51	Misc. Settings	501013	17	Inventory How To		38
Level 2 Password17Trouble Shooting40Access Key17Trouble Shooting Hardware/Software41System Mode18Trouble Shooting Hardware/Software (Continued)42System Mode (Continued)18Trouble Shooting System Settings43User Database Update18Trouble Shooting System Settings (Continued)44Weights & Measure (W&M) Settings18Trouble Shooting System Settings (Continued)44Products18Trouble Shooting W & M Settings (Continued)45Recalibrate Product18Trouble Shooting W & M Settings (Continued)46Modify Parameters18Trouble Shooting Product Settings46Product Name18Trouble Shooting 3G/4G Modems47Compensation Table18Trouble Shooting 3G/4G Modems47Linear Table Parameters19NOTES49Mass Density20NOTES50Warranty5151	Level 1 Passwor	ď	17	Temperature Probe Calibration		39
Access Key17Trouble Shooting Hardware/Software41System Mode18Trouble Shooting Hardware/Software (Continued)42System Mode (Continued)18Trouble Shooting System Settings43User Database Update18Trouble Shooting System Settings (Continued)44Weights & Measure (W&M) Settings18Trouble Shooting System Settings44Products18Trouble Shooting W & M Settings (Continued)45Recalibrate Product18Trouble Shooting W & M Settings (Continued)46Modify Parameters18Trouble Shooting Product Settings (Continued)46Product Name18Trouble Shooting Radio Modems47Compensation Table18Trouble Shooting 3G/4G Modems47Linear Table Parameters19NOTES49Mass Density20NOTES50Warranty51	Level 2 Passwor	d	17	Trouble Shooting		40
System Mode18Trouble Shooting Hardware/Software (Continued)42System Mode (Continued)18Trouble Shooting System Settings43User Database Update18Trouble Shooting System Settings (Continued)44Weights & Measure (W&M) Settings18Trouble Shooting W & M Settings44Products18Trouble Shooting W & M Settings (Continued)45Recalibrate Product18Trouble Shooting W & M Settings (Continued)46Modify Parameters18Trouble Shooting Radio Modems47Compensation Table18Trouble Shooting Softem Settings (Continued)46Linear Table Parameters19TCS 3000 Register Parts Breakdown48API Table Parameters19NOTES49Mass Density20NOTES50Warranty51	Access Key		17	Trouble Shooting Hardware/Software		41
System Mode (Continued)18Trouble Shooting System Settings43User Database Update18Trouble Shooting System Settings (Continued)44Weights & Measure (W&M) Settings18Trouble Shooting W & M Settings44Products18Trouble Shooting W & M Settings (Continued)45Recalibrate Product18Trouble Shooting W & M Settings (Continued)46Modify Parameters18Trouble Shooting Radio Modems47Compensation Table18Trouble Shooting 3G/4G Modems47Linear Table Parameters19TCS 3000 Register Parts Breakdown48API Table Parameters19NOTES49Mass Density20NOTES50Warranty5110	System Mode		18	Trouble Shooting Hardware/Software (	(Continued)	42
Weights & Measure (W&M) Settings       18       Trouble Shooting W & M Settings (Continued)       44         Products       18       Trouble Shooting W & M Settings (Continued)       45         Recalibrate Product       18       Trouble Shooting W & M Settings (Continued)       46         Modify Parameters       18       Trouble Shooting W & M Settings (Continued)       46         Modify Parameters       18       Trouble Shooting Product Settings       46         Product Name       18       Trouble Shooting Radio Modems       47         Compensation Table       18       Trouble Shooting 3G/4G Modems       47         Linear Table Parameters       19       TCS 3000 Register Parts Breakdown       48         API Table Parameters       19       NOTES       50         Mass Density       20       NOTES       50         Warranty       51       51       51	System Mode (C	indate	10 18	Trouble Shooting System Settings	ontinued)	43 ⊿1
Products     18     Trouble Shooting W & M Settings (Continued)     45       Recalibrate Product     18     Trouble Shooting W & M Settings (Continued)     46       Modify Parameters     18     Trouble Shooting W & M Settings (Continued)     46       Modify Parameters     18     Trouble Shooting Product Settings     46       Product Name     18     Trouble Shooting Radio Modems     47       Compensation Table     18     Trouble Shooting 3G/4G Modems     47       Linear Table Parameters     19     TCS 3000 Register Parts Breakdown     48       API Table Parameters     19     NOTES     50       Mass Density     20     NOTES     50       Warranty     51	Weights & Measure (W&M) Settings	puale	18	Trouble Shooting W & M Settings		44
Recalibrate Product18Trouble Shooting W & M Settlings (Continued)46Modify Parameters18Trouble Shooting Product Settings46Product Name18Trouble Shooting Radio Modems47Compensation Table18Trouble Shooting 3G/4G Modems47Linear Table Parameters19TCS 3000 Register Parts Breakdown48API Table Parameters19NOTES49Mass Density20NOTES50Warranty51	Products		18	Trouble Shooting W & M Settings (Cor	ntinued)	45
Modify Parameters18Trouble Shooting Product Settings46Product Name18Trouble Shooting Radio Modems47Compensation Table18Trouble Shooting 3G/4G Modems47Linear Table Parameters19TCS 3000 Register Parts Breakdown48API Table Parameters19NOTES49Mass Density20NOTES50Warranty51	Recalibrate Prod	luct	18	Trouble Shooting W & M Settings (Cor	ntinued)	46
Product Name18Trouble Shooting Radio Modems47Compensation Table18Trouble Shooting 3G/4G Modems47Linear Table Parameters19TCS 3000 Register Parts Breakdown48API Table Parameters19NOTES49Mass Density20NOTES50Warranty51	Modi	fy Parameters	18	Trouble Shooting Product Settings		46
Compensation Table18Trouble Shooting 3G/4G Modems47Linear Table Parameters19TCS 3000 Register Parts Breakdown48API Table Parameters19NOTES49Mass Density20NOTES50Warranty51	Prod	uct Name	18	Trouble Shooting Radio Modems		47
Linear Lable Parameters19I CS 3000 Register Parts Breakdown48API Table Parameters19NOTES49Mass Density20NOTES50Warranty51	Com	pensation Table	18	rouble Shooting 3G/4G Modems		47
Mass Density 20 NOTES 50 Warranty 51		ar radie Parameters	19	NOTES		4ŏ ⊿0
Warranty 51	API Maee	s Density	20	NOTES		50
•	mac	· · · · · · · · · · · · · · · · · · ·		Warranty		51

# **Receipt & Inspection**

Upon receipt of register shipment, be sure to inspect the packaging and the register assembly for any damage before signing the receipt of the shipment. Notify the delivery company about possible damage and refuse receipt of the shipment.

Registers are individually boxed and are protected with static resistant packing material. Each package is identified with the register assembly part number, description, serial number. Verify the register model is the correct model, size, and configuration as ordered. Contact your distributor if there is any discrepancy or question.

Register assemblies should be handled with appropriate methods for the size and weight involved. Appropriate clothing and shoes need to be utilized. Transport the register package to the installation site with appropriate transportation methods, careful not to damage the register.

Be careful of any loose or protruding staples from the packaging, as they can be very sharp and may potentially cause injury.

If foam has been used to protect register, carefully remove top foam layer before attempting to remove register assembly from box. Foam packaging maybe formed around the register assembly making it difficult to remove. Do not lift the register assembly by wires or anything other than the metal body of the register. Do not insert objects or cables into the register unless stated. Removing register assembly from packaging without adhering these warnings may cause serious injury to you and/or the register.

Appropriate precautions should be taken regarding any personal, environmental and material compatibility with the end use system.

# Notice

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# Introduction

The TCS 3000 register is a fully integrated custody transfer flow computer that will control a majority of the vehicle delivery operations. The Open Software Architecture provides the option of a simple "*Pump & Print*" delivery or a custom measurement solution. The TCS 3000 features a 4.5"x 3.5" full color VGA display screen, multiple delivery screens and a flexible mounting with backlit alpha-numeric keypad for the user interface. Software features offer complete flexibility of delivery screen information and view, preset, price/tax, ticket format and password protection. Available in flexible mounting configurations of 75 or 90 degree displays for meter mounting, and a remote mounting.

As a flow computer with open software architecture, there will always be a need to add features to the register as the industry applications evolve. Therefore please be reminded to contact the factory for periodic updates.

Optional GPS, Bluetooth, Wi-Fi and Cellular capability enables the TCS 3000 to improve your product security and ease access to your delivery data to reduce your operation costs. Many additional features are available (multiple product delivery, additive injection, density/temperature correction, multiple valve & pump control, etc.) to enhance your measurement solution.

TCS 3000 - This manual will help guide you with the setup confirmation and calibration of the register. Additional information will be provided for wiring instruction and auxiliary devices to integrate into the register.

# **System Specifications**

ELECTRICAL

Power:	12 - 24Vdc A 4 amp fuse is provided to limit the power source.		
Current: Solid State Relays:	1.4 Amp 12 - 24 Vdc; Passive Solid State		
INTERNAL PULSER Pulse Ratio Power Hertz	400:1 PPR; Quadrature 5 Vdc 0 - 5000 Hz		
EXTERNAL PULSE INPUT Type Power	Single or Dual Channel (Quadrature) 5 Vdc		
ENCLOSURE Aluminum die cast with epoxy powder coat UL/cUL Rating Ports:	IP 66 / NEMA 4 rated Class 1, Division 2, Group C + D Ten 1/2" NPT UL, cUL threaded connection ports, Optional ten M20 threaded connection ports		
Temperature Range:	-40 F to 158 F (-40 C to 70 C)		
Backlit LED Keypad Calibration optical switch, password and mechanical seal			

COMMUNICATION

Three (3) RS 485 output, 2-wire half duplex, custom protocol; 9600 baud, 8 bit, no parity, 1 stop bit Two (2) RS 232 output, 9600 baud; 8 bit, no parity, 1 stop bit

The USB 0 and USB 1 ports are for maintenance only. To access these USB ports, power to the unit is to be disconnected or the area known to be free of ignitable gas or equivalent.

#### WARNINGS:

WARNING- EXPLOSION HAZARD- DO NOT DISCONNECT EQUIPMENT WHILE THE CIRCUIT IS LIVE OR UNLESS THE AREA IS KNOWN TO BE FREE OF IGNITABLE CONCENTRATIONS

WARNING- EXPLOSION HAZARD- SUBSTITUTION OF ANY COMPONENT MAY IMPAIR SUITABILITY FOR CLASS 1, DIVISION 2.

# TCS 3000 Register Start Up:

#### Caution

Before Placing this product into service, make sure that the register has been properly calibrated and setup for the type of fluid being measured. This includes calibration factor, compensation type, compensation parameter, product type, valve settings, no flow timeout and others. Refer to the operation manual supplied with the register for instructions. Failure to properly calibrate and setup the register can result in unexpected operation, inaccurate measurements and damage to equipment or property.



### SHIFT + MODE (SAME TIME) = SYSTEM MENU



# **Navigation Keyboard Functions**

#### Arrow Keys

Power Light	Allows you to see that there is power to the electronic register.
Start/Enter Key	Allows you to enter register functions and start deliveries.
Stop/Cancel Key	Allows you to stop a delivery and cancel an operation.
Arrow Keys	Allow you to move to different fields on the Register.

# **Navigation Keyboard Functions (Continued)**



Preset Key	Allows you to PRESET the Price and Tax as well as Gallons into the Register.
Alpha - Numeric Keys	Allow you to enter different prices, products, etc. into the Register.
PÉRIOD	Hold Shift key while pressing Period key for symbols: ., %, @, &, (, ), /, #, - and
Mode Key	MODE allows you to select different screens on the Register.
Print Key	Allows you to print. You can print the delivery with or without selecting the STOP key.
Shift Key	Allows you to select the Alpha Keys on the Alpha/Numeric Keys. Selecting Shift allows
2	you to use anything on the Key Pad in yellow.
Shift & Mode	Allows you to get into the main Menu screen.

# **Display Icons**

ICON	DESCRIPTION	
<b></b>	Printer with no ticket.	
	No printer connection	
<b></b>	Printer ready with Ticket	
t <sup>e</sup>	Pump Off / Valve(s) Closed	
ă	Pump On / Valve(s) Open	
	Multiple Tank Delivery	
×	System Settings	
<u> </u>	Weights & Measures	
AIR	Air/Vapor Present	
	Density Error	
	Water Present	

# SELECT FUNCTION MENU

Start Delivery Show Last Delivery Begin or End Shift	Begins delivery transaction. Shows the last delivery on the TCS 3000 screen. Beginning Shift will take a record of Delivery information at the start through the end of the user shift
View Inventory	Shows the inventory in the tank.
Duplicate Shift Ticket	Duplicate Shift Ticket will print a duplicate of the Begin or End Shift.
Re-Print Tickets	Will reprint past delivery transactions
Non-Printed Delivery	Prints the last transactions that have not printed.
Already Printed Delivery	Reprints the last ### of transactions already printed
Shift Tickets	Reprints the last ### of shift tickets.
System Menu	Setup and Configuration MENU'S for TCS 3000
Reports	Calibration Log / Identification and Software Version
System Settings	Configuration of System Parameters, Printer and Auxiliary Devices
W&M Settings	Product Setup and Calibration
Product Settings	Product Activation, Price Settings, Device Time Settings & Auxiliary
•••••	Settings
Advanced Functions	System Software Update

# **Start Delivery**

- 1) START DELIVERY. Press START to begin delivery transaction. This will reset the register causing the delivery screen to read 0.0. Start your delivery.
- 2) If a Preset or Customer ID Field is Enabled, the delivery process will begin with prompts requesting data input. See Page 12 and 13 for Preset Settings and / or for Customer ID Field to Enable/Disable.
- 3) If a Multiple Tank Delivery is Enabled, the Operating Driver must Hold the SHIFT key down while pressing the START key. When the Multiple Tank Delivery begins, a multiple tank icon will be displayed during delivery. See Page13 for Multiple Tank Delivery to Enable/Disable.
- 4) Finish the delivery. Press STOP once to finish delivery. Or, press STOP once to PAUSE and twice to STOP, if Delivery Pause is enabled. If the Printer is Enabled, the ticket will be printed automatically. If the printer is not Enabled, it will be stored in memory to be retrieved at a later date.





# Show Last

SHOW LAST Press START/ENTER to see the last delivery transaction

# **Begin Shift/End Shift**

The Shift function records the Time/Date, Meter Identification and the Delivery Data from the beginning of the shift to the end of the shift. NOTE: This function is only accurate as the driver operators that utilize this feature.

- 1) BEGIN SHIFT Press and hold the SHIFT key, then press the MODE key.
- 2) END SHIFT Press and hold the SHIFT key, then press the MODE key.

After or before each Shift, the display will read Saving and Printing BEGIN or END Shift Ticket.



Sample Begin and End Shift Tickets

rotur ce	ontrols Systems	
2515	Charleston Place	
Fort V	Vayne, IN 46808	
Voice	(800) 348-4753	
Fax	(260) 484–9230	
=========		
EN	D SHIFT TICKET	
==========		
Driver : Kelly, I	Bob	
Start : 09/29/10 20:54:10		
End : 09/29	/10 20:54:32	
Unit	: 3	
Deliveries	: 0	
Total Sales	: 0.00	
Gross Start Total	: 8.0	
Gross End Total	: 8.0	
Gross Shift Del	: 0.0	
Ending Inventory	:	
Ending Inventory Fuel Oil	2000.0	
Ending Inventory Fuel Oil Gasoline	: 2000.0 2000.0	

# **View Inventory**

View Inventory allows you to select and view the inventory of product in the tank.

- INVENTORY DISPLAYDisplays the inventory and tank size.SELECT INVENTORYAllows you to use the arrow keys to<br/>select the product in order to view the<br/>Inventory Details.
- PRINT INVENTORY REPORT Generates a ticket of the Inventory Report



# **Duplicate Shift Ticket**

To print a Duplicate Shift Ticket, navigate down to select the function and press ENTER.

### **Re-Print Tickets**

To locate and reprint a past delivery ticket, navigate down to select the function and press ENTER

1)	NON PRINTED DELIVERY	Will ask how many of the last sequential tickets (that have NOT printed) do you wish to print. Enter quantity and press ENTER
2)	ALREADY PRINTED DELIVERY	Will ask how many of the last sequential tickets do you wish to re-print. Enter quantity and press ENTER
3)	NON PRINTED INVENTORY	Will ask how many of the last sequential inventory tickets (that have NOT print ed) you wish to print.
		Enter quantity and press ENTER.
4)	PRINTED INVENTORY	Will ask how many of the last sequential inventory tickets you wish to re-print.
5)	SHIFT TICKETS	Will ask how many of the last sequential tickets do you wish to re-print. Enter guantity and press ENTER.

# System Menu (Quick Guide)

#### Reports

Operation Parameters Show Prover Status Prover Ticket Meter Info Version Info Memory Status Print Error Log Checksums Preview Prover Ticket Preview Error Log Config Parameters Last Delivery Ticket Search Ticket

#### System Settings

Language Display Settings Printer Settings Regional Settings Delivery Settings Auxiliary Devices Connectivity Configure Tickets Misc. Settings

#### W&M Settings

Products Accounting Delivery Screens System Metrics Temp Probe Meter Information Prover Ticket Tickets Cleanup Reset Totalizers Enable Remote Config Pulser Tracker

#### **Product Settings**

Inventory Product Prices Activate Product Deactivate Product Product Parameters Auxiliary Settings Product Lists

#### **Advanced Functions**

Lock The System System Shutdown System Update Export Ticket Config Restore From Backup View and print calibration, meter information and software View existing voltages, temperatures and runtimes Weights & Measures access, calibration and configuration log Print the last calibration proving ticket Meter identification Operating Firmware and Software View stored delivery, inventory, calibration and transferred (TCS HUB) tickets Print error logs from register View checksums from software, firmware and operating system View Prover Ticket without a printer View error logs from register with a printer View error logs from register with a printer View system configuration parameters View Last Delivery ticket Search Ticket by Number or Date

Configuration of system functions Choose the system language from English, Spanish or French Configure display screens and fields Select printer, host, remote or none Date and Time settings Configure delivery functions like tickets, presets, ID fields, etc. Select and configure auxiliary devices and pulse output Configure register and printer addresses for network data sharing Configure ticket headings and footers Password and Database settings

Weights & Measures product setup and calibration Product settings and calibration Set ticket number, configure delivery tickets Configure delivery screen fields for display Unit of measure precision Temperature probe calibration Register, Meter and Truck Identification Print calibration proving ticket Allows you to delete the oldest 500 printed tickets over 5000 transactions Reset system and product totalizers Remote interface configuration Track pulser outside of delivery

Product identification for shifts and price/tax Create or remove tank inventories; as well as assigning products to these tanks Product pricing and taxation Activating onboard products within Shifts Deactivating onboard products outside of Shifts Product preset and auxiliary device timing Auxiliary device configuration for a Additive Injector, Pressure Sensor, Water, Density, etc. Listing of active, inactive and uncalibrated products

Administrative Configuration Lock the system down from use, requires remote computer for operation Rebooting of system Software update Copy ticket configuration for copy to other registers Restore system and product configuration to a recent backup

# Reports

#### 1) OPERATION PARAMETERS

Selecting Operation Parameters allows you to view the live Battery and 5V Supply Voltage to internal components, as well as Display, Main Board and RTD temperatures. The Runtime is the accumulated time of the register operation from the factory.

2) SHOW PROVER STATUS

Selecting Show Prover Status allows you to view the last date and time of the last calibration.

3) PROVER TICKET

Selecting Prover Ticket allows you to print the prover information from the register.

4) METER INFO

Selecting Meter Information allows you to view the Meter Data, such as The Truck ID, Register ID, Meter Make, Meter Model, Meter Version, and the Meter Serial Number. Information must be input within the Weights & Measures menu. +++ *Required for Calibration Prover Ticket* +++

5) VERSION INFO

Selecting Version Info allows you to view the Version of Software and Firmware running on the TCS 3000.

6) MEMORY STATUS

Selecting Memory Status allows you to view the number and type of tickets printed by the TCS3000. The Transferred and Non-Transferred deliveries show whether the delivery information has been seen and transferred to third party software accounting POS programs.

#### 7) PRINT ERROR LOG

Selecting Print Error Log allows you to log printer errors in e-ticket. To view the print errors you must have a computer interface (e.g. handheld device, HUB, etc.).

#### 8) CHECKSUMS

Selecting Check Sums allows you to check the TCS 3000 software for errors.



#### 9) PREVIEW PROVER TICKET

Selecting the Preview Prover Ticket will allow you to scroll page by page through the calibration prover ticket.

#### 10) PREVIEW ERROR LOG

Selecting the Preview Error Log will allow you to scroll through the error log of the TCS 3000 computer.

#### 11) CONFIG PARAMETERS

- Selecting the Preview Parameters will allow you to scroll through the system configuration parameters.

- Selecting the Print Parameters will you to print the system configuration parameters.

#### 12) LAST DELIVERY TICKET

- Selecting Last Delivery Ticket allows you to view and scroll through the last delivery ticket produced.

#### 13) SEARCH TICKET

- Selecting Search Ticket will allow you to view and scroll through the delivery tickets.

# **System Settings**

#### 1) LANGUAGE

Choose the language that you want the system and product settings to be displayed. - ENGLISH is standard, and currently the only available language programmed.

#### 2) DISPLAY SETTINGS

**DEFAULT SCREEN** Select the Type of Screen you would like the TCS 3000 to default to.



\* TYPE 4 Only displays delivered volume.

#### **CALIBRATION SCREEN**

Temperature	Calibration screen will show volume/mass and Temperature
Flowrate	Calibration screen will show volume/mass and Flowrate
Empty	Calibration screen will show volume/mass and nothing else

#### BRIGHTNESS

Brightness allows you to set the brightness of the display screen from 100 to 30 percent (brightest to dimmest) settings.

#### NET TOTAL IZER

NET TOTALIZER	Net Totalizer allows you to set whether the Net Totalizer is visible on the display screen.
Always	Net Totalizer is always visible
Auto	Net Totalizer is visible only when a product has Automatic Temperature Correction (ATC) enabled on a Product
Never	Net Totalizer is never visible

#### **GROSS TOTALIZER**

Gross Totalizer allows you to set whether the Gross or Volume Totalizer is visible on the display screen.

Volume Totalizer	Volume Totalizer is always visible
Mass Totalizer	Mass Totalizer is always visible

#### **3) PRINTER SETTINGS**

#### **ENABLE/DISABLE PRINTER**

Allows the printer to operate. Highlight Enable and select ENTER. When Enable the printer is Enabled, a printer icon will appear in the top left portion of the screen. Disable Will not allow the printer to operate. Highlight Disable and select ENTER. When the printer is Disabled, the little printer will disappear in the top left portion of the screen.

#### SELECT PRINTER

None Remote Epson TMU 220/295 Citizen CMP30 Printek DDP-350 Blaster Blaster_DLXI Blaster_CR	No printer is to be used, will remove the communication for printing. Client Registers must select Remote to allow you to use a printer remotely when con nected to the register through a daisy chain RS485 serial communication. Epson slip or roll printer driver installed Citizen printer driver installed Printek printer driver installed Stimare printer driver installed Blaster printer driver installed Blaster printer driver installed Blaster printer driver installed	
PRINTER HOST		
Printer a single Host.(	Host is used when you plan to daisy chain multiple TCS 3000 registers together for e printer. Host is the primary meter and the Clients are all registers following the Client registers must select the Remote printer.	
Enable/Disable Host	To Enable or Disable the Printer Host, highlight Enable or Disable and select ENTER - Enable will allow you to use Printer Host - Disable will not allow you to use Printer Host	
Clients Address Range	Use the keypad to define the starting and ending address range of registers on the daisy chain (See pages 36-37 for instructions on how to daisy chain).	

#### 4) REGIONAL SETTINGS

#### DATE & TIME

Date Format	MMMM DD, yyyy
	wiwi/dd/yyyy
	yy/MM/dd
	dd/mm/yyyy
	dd/mm/yy
Time Format	24 Hour Clock
	12 Hour Clock AM/PM
Set Date	Year — Format YYYY
	Month — Select Month
	Date — Select Date
Set Time	Format time: Hours.Minutes.Seconds (HH.MM.SS)
	NOTE: Hours - 24 hr. clock and a period must be used as your divider
Time Source	BIOS source time and date
	Controller source time and date

**DECIMAL SYMBOL** Select a '.' period or a ',' comma and press ENTER

#### 5) DELIVERY SETTINGS

#### **PRESET SETTINGS**

Enable Preset Utilizing the preset will request a preset amount before a delivery begins. After selection, press ENTER to complete setting.

Enable Preset	Enable or disable preset
Preset By Price	Enable or disable preset by Price
Gross Preset	Enable or disable preset in GROSS VOLUME
Net Preset	Enable or disable preset in NET CORRECTED VOLUME
Retain Preset	Enable or disable preset for repeat BATCH presets
Preset Top Off	Enable for preset batch and Pause. Press START to continue delivery.

NOTE: Each Preset Setting requires configuration under Product Settings for S1 and S2 operation. (See page 20 for instructions on how to configure Preset valve closure).

#### **MULTIPLE DELIVERIES**

Allows for the user to fill multiple tanks on one (1) single ticket transaction. Simply press and hold the SHIFT key down while pressing the START key to begin the multiple deliveries. If preset is enabled, each tank delivery will prompt the preset amount.

#### **CUSTOMER ID OPTIONS**

The Customer ID Option will provide four (4) separate fields for the user to input prior to the delivery. The Customer Identification is normally used for Tank, Truck, Airplane Tail No., Locomotive, Driver, Customer, etc. Manual entry of data will be required through the alpha-numeric keypad. After selection, press ENTER to complete setting.

Customer ID# (1-4)

Customer ID# Text

Field programmable for identification

Request ID#

Field prompts user to enter an ID

Enforce ID#

Field requires user to enter an ID in order to operate the system

Validate ID#

Field validates the ID to ensure the ID is in the database, if invalid the system will be inoperable

#### **DISPLAY PRECISION**

The unit precision can be displayed as a whole, tenth, hundredth or thousands measure ment. After selection, press ENTER to complete setting.

1	Whole Unit
1.1	Tenth Unit
1.11	Hundredth Unit
1.111	Thousands Unit

#### **ZERO FLOW TIMEOUT**

Feature will complete a delivery transaction if the user does not press the STOP key. Enter number value in Seconds for the timeout setting and press ENTER.

NOTE: Factory setting is 180 seconds, 3 minutes after the last pulse transmission to the TCS 3000 register. This feature CANNOT be disabled. For desired extended periods, utilize a large number to have the Timeout ignored (Example: 99999).

#### PAUSE OPTIONS

Pause controls how pump control is used.Allow PauseAllow Pause will Pause the pump during the deliveryPause PumpPause Pump will stop the pump during a Paused delivery.

#### 6) AUXILIARY DEVICES

#### **EXTERNAL DISPLAY**

The External Display setting is for the specific manufacturers of large LED displays. This setting is for serial communication to an ancillary display that will read the same data that is displayed on the TCS 3000 register.

Enable/Disable Enable or disable and press ENTER

Configure	Select Type: Red Lion LD, Omega & Tekinno displays are currently the only external displays supported today Address: Display Address from 1 to 99 and press ENTER Display Data Choose the information to display on External Display and press ENTER - Delivery Gross - Delivery Net - Delivery Volume - Delivery Total (Currency) - Flow Rate
	- Mass
Test	This is a test sequence of numbers to exhibit on external display
AIR ELIMINATOR The stre	e Air Eliminator is for the electronic actuation of a solenoid exhaust vent and a down eam valve, when a level sensor switches.
AE Enable/Disable AE Detection AE Relay	Enable or disable for operation Select Normally Open or Closed for level sensor detection Enable or disable exhaust vent solenoid valve actuation
PULSE OUTPUT The ++	e solid state pulse frequency transmission of a scalable pulse factor May require a 1K ohm pull down resistor to bring pulse to ground (0Vdc) ++
Enable/Disable	Enable or disable operation
Configure	Sets the DEFAULT for pulse transmission output data
	Delivery Total (Currency)
	Gross Volume 1 (1 pulse per unit) 1.1 (10 pulses per unit) 1.11 (100 pulses per unit) 1.111 (1000 pulses per unit)
	Net/Gross Auto Detect Volume 1 (1 pulse per unit) 1.1 (10 pulses per unit) 1.11 (100 pulses per unit) 1.111 (1000 pulses per unit)
	Pulse Repeater repeats the incoming pulse value
Startup Reset	Enable or disable and press ENTER
RFID READER Rad ++	dio Frequency Identification (RFID) is for fixed location or fleet refueling. requires the a database uploaded to the TCS 3000 register for this option to be used ++
External Ext ThingMagic Thi	ernal is used for remote mobile readers ngMagic is for fixed reader locations

#### ANALOG INPUT

Analog Input is for the 4-20 mA expansion communication boards used with the Tank Level Gauges, Differential Pressure, Water and Density sensors.

None	Nothing is selected.
X1 Channel	Single channel only allows you to use 1 device with the TCS 3000, chosen from Level, Differential Pressure, Water or Density. - Must choose the input: - Voltage (5 Vdc Capacity) - Current (4 - 20 mA)
X3 Universal	<ul> <li>Three channel allows you to use 3 devices with the TCS 3000, chosen from Level, Differential Pressure, Water and Density.</li> <li>Each channel input must be designated between Voltage and Current: <ul> <li>Voltage (5 Vdc Capacity)</li> <li>Current (4 - 20 mA)</li> </ul> </li> <li>Reset to Default will change each channel back to Current and all values returned to zero (0).</li> <li>NOTE: The X1 or X3 channel analog communication board are mounted within the TCS 3000 register.</li> </ul>
X8 Channel	Eight channel allows you to use 8 devices with the TCS 3000 for Level, Pressure and Water. - Level Meters (1 - 6) - Voltage (5 Vdc Capacity) - Current (4 - 20 mA) - Pressure and Water (7 - 8) - Voltage (5 Vdc Capacity) - Current (4 - 20 mA)
	NOTE: Externally mounted from the TCS 3000 register in a NEMA 4X enclosure.

#### LEVEL METERS

Select Level Meter - number available depends on the Analog Input board that is selected. Measurement Unit Chose from Gal, L, UKG, daL, dL, mL, m3, cm3, bbl, floz, ft3 or in3.

Linearization Type	External (0-100%)	- Tank capacity percentage to volume level.
	Quasi Linear	Linear capacity from the minimum to highest level with
		curves.
	Polynomial	Nonlinear capacity to volume level.

#### Calibration

View/Edit - Allows you to enter the percentage of product in the tank. (% equivalent to tank volume, the more points entered the greater the accuracy)

New Calibration Automatically senses the tank level, READ the instructions on the TCS 3000 Screen as it guides you through the calibration. Display will show tank level in percentages.

- 1) Press Start to begin with the level adjustment by adjusting the level up or down.
- 2) Press MODE to store the level and enter the volume.
- 3) Press Stop to finish each point.
- 4) Repeat as many times as necessary. No point can be less then 0.11%.
- 5) Make sure to calibrate as close to Empty (0%) and Full (100%) levels.
- 6) When finished, press Stop and then MODE to complete the tank chart.

#### DP, H2O & DNS (Differential Pressure, Water & Density)

Select the Sensor Type for the **X1** channel board between Differential Pressure, Water or Density); or assign the **X3** channel (DP1, DP2 and DP3) to the Sensor Type (Differential Pressure, Water or Density).

#### DIFFERENTIAL PRESSURE SENSOR

Allows you to program the maximum and minimum pressure of the vessel. If the pressure is too low or too high the systems will shutdown.

- View/Edit 1) Minimum Pressure Input
  - 2) Minimum Output Current mA or Voltage Entry
  - 3) Maximum Pressure Input
  - 4) Maximum Output Current mA or Voltage Entry
  - NOTE: Settings will be based on whether Current (mA) or Voltage was selected under Analog Input Settings
- Unit Choose the Unite of Measure: PSI, BAR, Pa, kPa, mPa, kg/cm2

#### WATER SENSOR

Allows you to program the maximum and minimum capacity of the Water sensor to read correctly. Water sensor settings should be have a 0 PPM at 4 mA Minimum and 50 PPM at 20mA for Maximum .

- View/Edit 1) Minimum Concentration Water PPM Input
  - 2) Minimum Output Current mA Entry
  - 3) Maximum Concentration Water PPM Input
  - 4) Maximum Output Current mA Entry
  - Unit Choose the Unit of Measure: PPM

#### DENSITY SENSOR

Allows you to program the maximum and minimum capacity of the Density sensor for correct measurement.

- View/Edit 1) Minimum Density per Unit of Measure Input
  - 2) Minimum Output Current mA Entry
  - 3) Maximum Density per Unit of Measure Input
  - 4) Maximum Output Current mA Entry
  - Unit Choose the Unit of Measure: Ibs/GAL, kg/M3, kg/L, Ibs/UKG, Ibs/ft3, Ibs/in3, Ibs/floz, oz/floz

#### INTERLOCK

Allows you to use the Emergency Stop terminal on the 1, 3 and 8 channel communication expansion boards. Requires an external switch for actuation.

Enable/Disable	Enable or disable for operation
LAMP INDICATOR Allows you the use of	External Lamps to indicate Water Sensor warnings.
Lamp Enable/Disable	Enable or disable for operation. If enabled, you must reboot the register for the settings to be recognized.
Lamp Test	Select from OK, Warning, Alert, Sensor Low, Sensor High, Stop Alarm, Sensor Fail and Lamp off to verify testing.
NOTE: if you have not rebooted the TCS 3000 register after Enabling operation, the Lamp Test will not operate correctly.	
Lamp Address	Assign the address of each Lamp Indicator.

Total Control Systems

#### 6) CONNECTIVITY Connectivity is used for accessory communication settings

**Network Settings** 

Interface Bridge Interface is for handheld communication. An interface is required for this setting. You must Enable or Disable the Interface Bridge accordingly.

- Address Device Address will assign the TCS 3000 the unique address within the Daisy Chain communication sequence. It is recommended to assign addresses as follows:
  - Primary Host will always be number one (1)
  - Client Address range will be programmed from two (2) through eight (8).
  - NOTE: Client Address range can reach as many as one hundred and twenty seven (127), however this will slow the processor down. Eight is recommended number of registers in the daisy chain.

#### **Printer Settings**

Enable/Disable	Enable or Disable for operation
Select Printer	Select desired printer to be used with the system
Printer Host	Enable or Disable a printer host
	Clients Address Range Displays the range between Client Address range.

#### 7) CONFIGURE TICKET HEADERS/FOOTERS

DLV Header Defaults	There are FIVE programmable fields for contact information or messages
DLV Footer Defaults	There are FIVE programmable fields for contact information or messages
Shift Tickets Headers	There are FIVE programmable fields for contact information or messages
Inventory Tickets Headers	There are FOUR programmable fields for contact information or messages
Prover Tickets Headers	There are FOUR programmable fields for contact information or messages

#### 8) MISC SETTINGS

L1 Password Level one (1) password protection for System and Product Settings.

Procedure to set L1 Password is as follows:

- 1. Highlight L1 Password and press ENTER.
- 2. Highlight Set Password and press ENTER.
- 3. Input alphanumeric password and press ENTER.
- 4. Confirm password entry by resubmitting password, and press ENTER.

NOTE: Alphanumeric password must be at least three (3) characters long.

L2 Password Level two (2) password protection for User ID Management

Procedure to set L2 Password is as follows:

- 1. Highlight L2 Password and press ENTER.
- 2. Highlight Set Password and press ENTER.
- 3. Input alphanumeric password and press ENTER.
- 4. Confirm password entry by resubmitting password, and press ENTER.
- NOTE: Alphanumeric password must be at least three (3) characters long.

Access Key	Access Key is used to lock or unlock the register keyboard when a <u>SYSTEM</u>
(Password)	INTERLOCK failure has occurred or when a Computer or Handheld device is in use.

System Mode	System Mode is used for databases
Default	Used for standard register mode
MR1	Used for database
RPA1 Mode	Used for remote programming
User DB Update	Used to update the database. A portable USB memory drive loaded only with a factory database file must be uploaded through the USB terminal located within the Register.

# Weights & Measures Settings

NOTE: The Calibration bolt must be removed in order to enter calibration mode. To remove the bolt, unscrew the bolt with a 3mm Hex drive. Place calibration plate and screw in a safe location where it will not be lost. Under the calibration plate you will find a screw. Using the 3mm Hex drive, loosen the calibration screw. You do not need to remove this screw all the way.

\*If you lose the calibration screw, you will not be able to operate the register.\*

DO NOT LOSE THIS CALIBRATION SCREW

BEFORE YOU CALIBRATE THE REGISTER YOU MUST ENTER A PRODUCT To Calibrate begin in section ADD NEW on Page 24.

#### \*NOTE: ALL PRODUCTS MUST BE CALIBRATED INDIVIDUALLY \*

#### PRODUCTS

RECALIBRATE PRODUCT

SELECT PRODUCT Highlight the product you want to re-calibrate and select ENTER.

NOTE: If you need to modify the settings you originally selected for the calibration of a product select MODIFY PARAMETERS, if the settings were correct and you do not need to change them select BEGIN RECALIBRATION.

#### A) Modify Parameters

Product Name	Using the keypad type in the name of the product you are calibrating. If the product listed is correct select ENTER. To change the product name press Enter and input name as desired. The menu screen will provide instruct tions on how to input your Alpha-Numeric keys.
Compensation Table	Choose the correct Volume Temperature Compensation Table and press ENTER.
Comp. Table Param.	Input the correct Compensation Table Parameter and press ENTER. See following tables for reference. NOTE: this list references most common products, not an exhaustive list of every volume correction.
NONE	No volume compensation will be corrected.
LINEAR_15C LINEAR_20C LINEAR_60F	Input the product specific Coefficient of Expansion to 15C Input the product specific Coefficient of Expansion to 20C Input the product specific Coefficient of Expansion to 60F See TABLE 2 for reference.
API TABLES	6B, 24, 54, 54B, 54E See TABLE 3 for reference.

#### TABLE 2 COEFFECIENT OF EXPANSION Product Name Per Degree Fahrenheit Per Degree Celsius 0.001 0.001416 Acetone Antifreeze 0.00036 0.00065 0.0006 0.00108 Benzene Bunker C 0.00045 0.00081 Corn Syrup 0.00017 0.000306 0.0006 0.001072 Ethanol 0.000648 Ethylene Glycol 0.00036 Isopropyl Alcohol 0.001 0.001016 Lubrication Oils 0.004 0.0072 Methanol 0.00066 0.001180 Methyl Ethyl Ketone 0.00073 0.001314 **Mineral Spirits** 0.00056 0.001008 0.00072 0.001296 Naptha NH3 0.0013 0.00234 Propylene Glycol 0.0004 0.00072 0.0002 Water 0.00036

To compute the change in volume for a temperature change for a given liquid, use the following formula:

To convert from Coefficient of Expansion per Degree Fahrenheit to Celsius, multiply the value per Degree Fahrenheit by 1.8

( $\Delta t$ )(Coefficient of Expansion)(100) = % change in volume

#### TABLE 3

Product Name	API Table	Temp.	Coefficient Value	Range	Standard Density (kg/m3) at 15C
Liquefied Propane Gas (LPG)	24	F	Specific Gravity	0.500 - 0.550	
Gasoline	54B	С	Density KG/m3	640 - 780	730
Diesel Oil	54B	С	Density KG/m3	780 - 1074	840
Fuel Oil	54B	С	Density KG/m3	830 - 900	840
Kerosene / Jet Fuel	54B	С	Density KG/m3	780 - 840	800
Stoddard Solvent	54B	С	Density KG/m3	780 - 800	840
Natural Gas Liquids (NGL)	54E	С	Density KG/m3	352 - 687	468
Liquefied Propane Gas (LPG)	54	С	Density KG/m3	495 - 520	510
Fuel Oil	6B	F	API Gravity	32 - 35	
Gasoline	6B	F	API Gravity	62 - 65.1	
Premium Gasoline	6B	F	API Gravity	59.1	
Diesel	6B	F	API Gravity	32 - 35	
Kerosene	6В	F	API Gravity	42	
Jet A/A1	6B	F	API Gravity	41.9 - 42.9	
Av Gas	6B	F	API Gravity	42 - 44	
Refined Fuels	6B	F	API Gravity	0 - 85	

#### **Total Control Systems**

To provide a manual calculated Mass value, determine the value to input Mass Density and press ENTER. NOTE: only provide value if not using a Densitometer.

Unit of Measure			
Gram/cm3	Gram/Cubic Centimeter		
Gram/m3	Gram/Cubic Meter		
Kilogram/m3	Kilogram/Cubic Meter		
Milligram/m3	Milligram/Cubic Meter		
Pound/ft3	Pound/Cubic Foot		
Pound/in3	Pound/Cubic Inch		
Ton/yard3	Ton/Cubic Yard		

#### Mass = Weight per Volume

	F	Pound/ft3	Pound/Cubic Foot		
	F	Pound/in3	Pound/Cubic Inch		
	1	Fon/yard3	Ton/Cubic Yard		
Pump Control & Timing		Enable/Disable P - Pump is an Opti - Enabled means during a truck de - Disabled means	ump Control and select ENT ional Output Control that the pump control will en elivery. that the pump control is not	ER. ergize a PTO or Hydraulic Drive active and will not energize.	
Pump Speed Control 1 is a solid state voltage output signal based or rate setting. Flow rate setting of zero (0) is disabled. Utilizes the P terminal. NOTE: Pump Speed Control overwrites the Additive Pump				output signal based on a flow abled. Utilizes the Pump Starter ites the Additive Pump setting.	
Pump Speed Control 2 is a solid state voltage output signal based or rate setting. Utilizes the Reset terminal. Flow rate setting of zero (indisabled.				output signal based on a flow rate setting of zero (0) is	
		Pump Starter to e while the preset v ENTER.	enter the Start Duration time i valves (S1 & S2) stay closed,	n seconds for pump to energize then press	
		Pump Starter Advance is Not available at this time.			
		Pump Stabilizations stays powered.	<u>n</u> is used to enter how long y Enter value in Seconds and p	rou wish the Pump Starter ress ENTER.	
Valve Type	lve Type Select whether you are using a Single or Dual Stage Valve and press ENTER.			alve and press ENTER.	
	- A SIN - A DUA	GLE Stage valve v AL Stage valve wil	will energize valve with Solen I energize valve with Solenoid	oid 2. ds 1 and 2.	
	1101 1001	Both S1 and S2 e delivery S1 shuts At the beginning o remains closed. V and the slow flow	energize at the beginning of d off and S2 is still operating. of the delivery the S1 valve o When the preset slow flow by bypass valve S2 opens until	elivery and near the end of the pens energizes while the S2 pass begins, the S1 valve closes the end of the delivery.	
S1 - S2 Delay	Timing (minimu	Timing of the S1 valve opening at the start of a delivery. Enter S1 time value (minimum of 3 seconds).			
Maximum Flowrate	Input th	Input the maximum rated flow of flow meter and press ENTER. NOTE: this value is critical to the Valve actuation!			
S2 Flow	Timing	Timing of the S2 valve closure rate. Enter S2 time value (minimum 0.3 seconds).			

Pulser Type	Select the pulse input type (Single or Dual Channel) and press ENTER.		
	SINGLE is a si DUAL is a dual Chose QUAD is a dua	ngle channel pulse input. I channel pulse input. FORWARD or REVERSE for the direction of flow. Il channel pulse input multiplied by two.	
	Chose	FORWARD or REVERSE for the direction of flow.	
Product Units	Select TCS 3000 register units of measure and press ENTER.		
	Volume: Highl	ight Volume Unit and press ENTER.	
		GAL USA Gallons	
		UKG UK Gallons	
		mL Milliliter	
		m3 Cubic Meter bbl Barrel	
	NOTE: Selecti Page 28 for ch	ing Product Unit does not change the Totalizer unit of measure. See anging Totalizer unit of measure.	
Hose Volume	ose Volume Enter unit <u>volume</u> value for "packing" hose downstream of meter and press ENTER. Value will not display prior to setting and there will be no lost liquid 24 for Enabling this function.		
	To comply with each delivery v packed (e.g. af ter zeroed prio	Weights & Measures requirements, it is necessary to start and stop with a fully packed hose. There are times where the hose is not fully fter a preset delivery). As such, the hose must be packed and the regis- r to making the next deliver.	
	NOTE: This pro	ocedure will not work for an empty or dry hose. If more than 1 gallon or 5 is required to pack the hose, a delivery ticket must be printed.	
Maximum Pulser Error	Program the ar shuts the syste	mount of reverse pulse counts the register is allowed to see before it em down. NOTE: Maximum value is 255.	
Additive Injector			
Injection Ratio	How many part Million (PPM).	ts per million will be injected into the product, calculated as Parts Per	
Injector Type	NONE	No Injector	
	EXTERNAL	A constant positive signal output is provided during product delivery. NOTE: An external additive Injector controls injection pump rate. TOR CALIBRATION AI Pulses/Unit (Enter Pulses per mL)	
	IN.IFC	ALFUISELTYPE - Dual of Single TION LIMITS - Enable/Disable Injection Limit for delivery shutdown	
		Enter Minimum PPM value to end delivery	
		Enter Maximum PPM value to end delivery	
		Enter Additive Injection Stabilization Volume to stabilize the PPM ratio at the beginning of a delivery.	

EXTERNAL	Continued.
	EXAMPLE: GTP Viper Injector pump will dose every 5 Gallons.
	Without an additive injection dose within the first 5 gallons, the
	minimum PPM threshold will stop the delivery).
PISTON	A pulsing positive signal output is provided during product delivery.
INJEC	CTION RATIO - Enter desired Parts Per Million volume target.
INJEC	CTION LIMITS - Enable/Disable Injection Limit for delivery shutdown.
	Enter Minimum PPM value to end delivery
	Enter Maximum PPM value to end delivery
	Enter Additive Injection Stabilization Volume to stabilize the PPM ratio
	at the beginning of a delivery.
INJEC	CTION CALIBRATION
	CALIBRATE - Automatically Calibrates the Additive Injector Pump
	1) Begin calibration by pressing Enter
	2) Enter volume on volumetric beaker.
	NOTE: UNAVAILABLE AT THIS TIME
	EDIT/VIEW PARAMETERS - Manually Calibrate the Additive Injector
	AI Pulses/Unit (Enter Pulses per mL)
	Al Pulser Type - Dual or Single
	Al Min. Inj. Period - Time required for injection (mS)
PRESSURE	An additive injection signal output for an injection pump, additive meter
	and controlling the injection ratio with a control valve during delivery.
INJEC	CTION RATIO - Enter desired Parts Per Million volume target.
INJEC	CTION LIMITS - Enable/Disable Injection Limit for delivery shutdown.
	Enter Minimum PPM value to end delivery
	Enter Maximum PPM value to end delivery
	Enter Additive Injection Stabilization Volume to stabilize the PPM ratio
	at the beginning of a delivery.
	EXAMPLE: A startup of a constant pressure injection pump will
	immediately be out of tolerance, so a injection stabilization will
INJEC	CALIBRATION
	1) Begin calibration by pressing Enter
	2) Enter volume on volumetric besker
	EDIT/VIEW PARAMETERS - Manually Calibrate the Additive Injector
	Al Pulses/Unit (Enter Pulses ner ml.)
	Al Pulser Type - Dual or Single
	Al Min, Ini, Period - Time required for injection (mS).
	EXAMPLE: A typical minimum value of 600 mS is
	needed for the injection control value to maintain
	consistent injection rate.

#### \*NOTE: ALL PRODUCTS MUST BE CALIBRATED INDIVIDUALLY \*

**FULL CALIBRATION:** Select Full Calibration to clear old calibration value(s) and establish a new calibration point for Product.

- The display will prompt you to press START to begin automatic calibration of the flow meter. Press STOP when finished with a certified Weights & Measures volumetric or gravimetric proving system.
- 2) Input Prover Value and press ENTER. A Calibration Summary screen will appear with the Gross Amount, Net Amount, Average Temperature, Compensation Table, Pulse/Second and *Pulse/Volume (Meter Calibration Value).*
- 3) Press START to Accept calibration value.
- 4) The display will ask if you would like to store this point. Enter to Store the calibration value or press Mode to run calibration over again.

NOTE: failure to Store the calibration value will loose the calibration data and require you to run the FULL CALIBRATION over again.

**ADD POINT:** Select Add Point to create a Multi-Point Calibration curve over the entire flow range of the flow meter. The minimum points required are two (2) and one hundred (100) is your maximum points accepted.

- 1) Select Add Point to add an addition point at a specific flow rate to linearize your calibration curve from minimum to maximum flow rates.
- The display will prompt you to press START to begin automatic calibration of the flow meter. Press STOP when finished with a certified Weights & Measures volumetric or gravimetric proving system.
- 3) Input Prover Value and press ENTER. A Calibration Summary screen will appear with the Gross Amount, Net Amount, Average Temperature, Compensation Table, Pulse/Second and *Pulse/Volume (Meter Calibration Value).*
- 4) Press START to Accept calibration value.
- 5) The display will ask if you would like to store this point. Enter to Store the calibration value or press Mode to run calibration over again.
  - NOTE: failure to Store the calibration value will loose the calibration data and require you to run the ADD POINT over again.

#### C) Edit Prod. Calibration

% ERROR =

Allows a manual calibration modification of each flow rate point. A "WARNING" screen will then be displayed, press ENTER to continue to change Meter Calibration Value.

- Select Product to manually change Meter Calibration Value. Select Calibration Point to adjust the current Meter Calibration Value by multiplying by the equation below.
- Input value and press ENTER, which will display a "MODIFICATION" screen. Press any key to continue.
- Always double check to make sure the product calibration value was changed correctly.

Volume on Meter Display — Volume on Prover

\_ X 100

Volume on Prover

FLOW METER	PULSE CHANNEL	TCS 3000 75/90 DEGREE MOUNT			Direct Mo	unt Pulser 100:1	
	Single	200.0 Pu	lses/USG	52.85 Pu	lses/LTR	400.0 Pulses/USG	105.7 Pulses/LTR
682-15	Dual	400.0 Pu	lses/USG	105.7 Pu	lses/LTR	800.0 Pulses/USG	211.4 Pulses/LTR
	Quadrature	800.0 Pu	lses/USG	422.8 Pulses/LTR		1600.0 Pulses/USG	422.8 Pulses/LTR
FLOW METER	PULSE CHANNEL		4:1 Packing Gland (Standard) TCS 3000 75/90 DEGREE MOUNT			Direct Mount Pulser 100:1 TCS 3000 REMOTE MOUNT	
	Single	305.9 Pu	lses/USG	80.8 Pul	ses/LTR	1223.7 Pulses/USG	323.3 Pulses/LTR
700-15	Dual	611.6 Pu	lses/USG	161.6 Pu	lses/LTR	2446.4 Pulses/USG	646.3 Pulses/LTR
	Quadrature	1223.2 Pulses/USG		323.4 Pulses/LTR		4892.8 Pulses/USG	1293.5 Pulses/LTR
FLOW METER	PULSE CHANNEL	2:1 Packing Gland (Standard) TCS 3000 75/90 DEGREE MOUNT		1:1 Packing Gland TCS 3000 75/90 DEGREE MOUNT		Direct Mount Pulser 100:1 TCS 3000 REMOTE MOUNT	
	Single	277.75 Pulses/USG	73.4 Pulses/LTR	555.5 Pulses/USG	146.8 Pulses/LTR	555.5 Pulses/USG	146.8 Pulses/LTR
700-20/25	Dual	555.5 Pulses/USG	146.8 Pulses/LTR	1111.0 Pulses/USG	293.6 Pulses/LTR	1111.0 Pulses/USG	293.6 Pulses/LTR
	Quadrature	1111.0 Pulses/USG	293.6 Pulses/LTR	2222.0 Pulses/USG	587.2 Pulses/LTR	2222.0 Pulses/USG	587.2 Pulses/LTR
	Single	102.9 Pulses/USG	27.2 Pulses/LTR	205.8 Pulses/USG	54.4 Pulses/LTR	205.8 Pulses/USG	54.4 Pulses/LTR
700-30/35	Dual	205.8 Pulses/USG	54.4 Pulses/LTR	411.6 Pulses/USG	108.8 Pulses/LTR	411.6 Pulses/USG	108.8 Pulses/LTR
	Quadrature	411.6 Pulses/USG	108.8 Pulses/LTR	823.2 Pulses/USG	217.6 Pulses/LTR	823.2 Pulses/USG	217.6 Pulses/LTR
700-40/45	Single	37.1 Pulses/USG	9.8 Pulses/LTR	74.2 Pulses/USG	19.6 Pulses/LTR	74.2 Pulses/USG	19.6 Pulses/LTR
	Dual	74.2 Pulses/USG	19.6 Pulses/LTR	148.4 Pulses/USG	39.2 Pulses/LTR	148.4 Pulses/USG	39.2 Pulses/LTR
	Quadrature	148.4 Pulses/USG	39.2 Pulses/LTR	296.8 Pulses/USG	78.4 Pulses/LTR	296.8 Pulses/USG	78.4 Pulses/LTR
	Single	18.55 Pulses/USG	4.9 Pulses/LTR	37.1 Pulses/USG	9.8 Pulses/LTR	37.1 Pulses/USG	9.8 Pulses/LTR
700-60/65	Dual	37.1 Pulses/USG	9.8 Pulses/LTR	74.2 Pulses/USG	19.6 Pulses/LTR	74.2 Pulses/USG	19.6 Pulses/LTR
	Quadrature	74.2 Pulses/USG	19.6 Pulses/LTR	148.4 Pulses/USG	39.2 Pulses/LTR	148.4 Pulses/USG	39.2 Pulses/LTR

# **Total Control Systems - Meter Pulse Value Factors**

	Quadrature	74.2 Pulses/USG 19.6 Pulses/LTR 148.4 Pulses/USG 39.2 Pulses/LTR 148.4 Pulses/USG 39.2 Pulses/LTR
D) /	Add New	Before you can calibrate the register, you must enter a product. Select Add New and use the keypad to enter a product (e.g. LPG, Fuel Oil, Aviation Gasoline, etc.). Once you've entered your product, press ENTER.
		<ul> <li>All parameters for a New Product MUST be entered for the product to be accepted by the TCS 3000. Follow pages 18 through 22, under Modify Parame- ters to complete the Add New product setup. Once the new product parameters have been entered, you will be required to calibrate the product.</li> <li>NOTE: A new product MUST be calibrated for it to be available as an Active product.</li> <li>Without calibration, the new product will only be seen in Product Settings LIST.</li> </ul>
E) I	Remove Proc	<b>duct</b> To remove an unwanted product from the TCS 3000, select and press ENTER. To confirm product removal, press MODE. NOTE: You must first End Shift and then Deactivate the product under Product Set tings.
F) I	Hose Charge	Enable or Disable the Hose Charge at beginning of delivery. Adjustment to the Hose Charge volume is made under the Product Hose Volume seen on page 21.

#### 2) ACCOUNTING

Select Accounting to set the Ticket Number and Configure Tickets.

**NEXT TICKET NO.** Select Next Ticket No. to program the next delivery ticket number.

**REQUIRE TICKET PRINT** Select Require Ticket Print to require the user to print a ticket after every transaction.

#### **CONFIGURE TICKETS**

Select Ticket Type Sets the DEFAULT for the delivery ticket. If you create a new Ticket, you must choose the configured ticket as your default printed ticket. <u>NOTE: A MINIMUM ticket must be</u> <u>stored as a ticket type.</u> Current pre-configured tickets are available to choose from the following:

MAXIMUM	Allows the maximum amount of space on the ticket.
MINIMUM	Allows the minimum amount of space to be used on the ticket.

Customize Ticket Customize Ticket allows you to customize the preconfigured information printed

on the delivery ticket. Choose from the following:

TCS 3000 Menu	Example Prints
Header 1	Total Control Systems
Header 2	TCS 3000
Header 3	Delivery Ticket
Header 4	(888) 888-8888
Header 5	Programmable Field
Thick Separator	
Start Time	Start Jun 04, 2012 09:42:09 AM
End Time	End Jun 04, 2012 09:53:42 AM
Truck ID	3842 - Meter 2
Ticket Number	#######
Product Name	Gasoline (Product setup in Prover)
ProdNet Total Begin	########
ProdNet Totalizer	#######
ProdGrs Total Begin	########
ProdGrs Totalizer	#######
SysNet Total Begin	########
SysNet Totalizer	#######
SysGrs Total. Begin	#######
SysGrs Totalizer	#######
Delivery Section	—— Delivery ——
Customer ID 1	Programmable Field
Customer ID 2	Programmable Field
Customer ID 3	Programmable Field
Customer ID 4	Programmable Field
Line	
Delivery Gross Begin	#######
Delivery Gross End	#######
Delivery Net Begin	#######
Delivery Net End	#######
TempComp Line	Volume Corrected to 60F (15C)
Tempcomp Table	Table —— i.e. Table 24
Average Temp	AVG Temp. F
Gross Delivered	Gross Gal. Delivered
Net Delivered	Net Gal. Delivered
Line	

#### CONFIGURE TICKETS CONTINUED...

Inventory Name	i. e. Tank 1 Diesel
Inventory Begin	#######
Inventory End	#######
Inventory	#######
Peak Corrected Differential Pressure (CDP)	i.e. 30 PSI
Average Corr. Diff. Pressure	i.e. 14 PSI
Average Flow Rate	i.e. 100 GPM
Peak Flow Rate	i.e. 130 GPM
Flow at Peak CDP	i.e. 130 GPM
Additive Volume	i.e. 200 mL
Additive Ratio	i.e. 1000 PPM
Peak H20 Content	i.e. 15 PPM
Average H20 Content	i.e. 10 PPM
Average Density	i.e. 6.82 lbs/GAL
Minimum Density	i.e. 6.76 lbs/GAL
Peak Density	i.e. 7.18 lbs/GAL
Calculated Mass	i.e. 830 lbs
System Mass Totalizer	#######
Product Mass Totalizer	#######
Unit Price	Unit Price —- i.e. 1.86
Sale Amount	#######
Tax 1	Tax 1 —— i.e. Road Tax
Tax 2	Tax 2 —— i.e. Sales Tax
Tax Amount	Tax Amount
Star Line	*****
Amount Due	Amount Due ———— ##.##
Empty Line	#######
Signature Line	John & Public
Thick Separator	
System Line 1	** Duplicate Invoice **
System Line 2	*** Power Loss ***
Footer 1	Programmable Field
Footer 2	Programmable Field
Footer 3	Programmable Field
Footer 4	Programmable Field
Footer 5	Programmable Field

Add Ticket Type	Create a NEW Customized Ticket, then press ENTER to name it. Copy from an Existing Ticket, then press ENTER to name it. <i>NOTE:</i> Any new ticket name must be 3 or more characters long
Remove Ticket Type	Select ticket to be removed from the system and press ENTER
Header Defaults	There are FIVE programmable fields for contact information or messages
Footer Defaults	There are FIVE programmable fields for contact information or messages
Shift Ticket Headers	There are FOUR programmable fields for contact information or messages
Inventory Tickets Header	There are FOUR programmable fields for contact information or messages

#### 3) DELIVERY SCREENS

Configure Type 1	Using the arrow keys to move Red Cursor around the screen, highlight the field you would like to change and select ENTER. The field options are in Table 1 below.
Configure Type 2	Using the arrow keys to move Red Cursor around the screen, highlight the field you would like to change and select ENTER. The field options are in Table 1 below.
Configure Type 3	Using the arrow keys to move Red Cursor around the screen, highlight the field you would like to change and select ENTER. The field options are in Table 1 below.
Туре 4	Not configurable by itself. Displays the large screen field option for Configuration Type 3.
Туре 5	Using the arrow keys to move Red Cursor around the screen, highlight the field you would like to change and select ENTER. The field options are in Table 1 below.

Т	YF	PE	1

Feb	16, 2012		Syste	em Gros	s
00.1	5.07 FM		Svet	tem Net	0.0
	× 1		Ga	1	0.0
TOTAL \$				0.00	
P	RODUC	T	V	<i>Tolun</i>	ne
	SELECT	= ENTER	R7 EXIT =	CANCE	.0
Flowrate	SELECT Gal/min	= ENTER	R; EXIT =	CANCE	. U
Flowrate Preset	SELECT Gal/min Gal	= ENTER 0.0 0.0	R; EXIT = Volume Remain	CANCE Gal Gal	. U <sup>0.0</sup>
Flowrate Preset PrstAmnt	SELECT Gal/min Gal Ş	= ENTER 0.0 0.0 0.00	R7 EXIT = Volume Remain Price	CANCE Gal \$/Gal	0.0 0.0 0.00









Г	YPE	5	
May 03, 2019 03:54:17 PM		System Gros GAL	87425.7
JET W/ADD	ITIVE	Gros	s
	) [	5	C
U		JJ.	U
START-START	DELIVER	Y, PRINT-PRINT	TICKET
Additive mL	1345.9	Flowrate GAL/nis	n 0.0
Additive PPM	1000.0	PK. FLOW GAL/nis	n 293.9

#### DISPLAY FIELD SELECTION TABLE 4 OPTIONS:

Empty	No Data
Product Name	(LPG, Diesel, Av Gas, Etc.)
Delivery Gross	Non-Compensated Delivery Total
Delivery Net	Compensated Delivery Total
Delivery Volume	Amount of Delivery
Delivery Total	Total Price Delivered
Flowrate	Amount Delivered through Per Minute
AVG Temperature	Average Temperature of Product
Temperature	Temperature of Product
Mass	Mass of the Product (e.g. Pounds per Gallon, etc.)
Preset Remain	Remaining Preset (What is left of the Preset Total)
Preset Volume	Preset Volume Amount for Delivery
Preset Amount	Preset Currency Amount for Delivery
Comp. Table	Compensation Table (6B, 54B, Etc.)
Unit Price	Unit Price
Calc. Price	Calculated Price
TAX1	Тах
TAX2	Tax

#### DISPLAY FIELD SELECTION TABLE 4 OPTIONS (CONTINUED):

(	CORR. DP	Corrected DP (Correction for DP Gauge)
F	Peak CDP.	Maximum Correction of the DP Gauge
ŀ	AVG. CDP	Average Correction of the DP Gauge
A	VG FLOW	Average Flow Rate of the Register
F	PK. FLOW	The Highest Flow Rate of the Register Recorded
1	Massrate	Mass of the Product
Add	itive Volume	How much Product was injected during the Delivery (mL)
Ad	ditive Ratio	The Ratio of Additive to Product (mL)
	WATER	The Water content displayed in real-time (PPM)
PE	AK WATER	The Highest Water value achieved during delivery
A۱	/G. WATER	Average Water PPM during delivery
PE	AK DENSITY	The Highest Density value achieved during delivery
MI	N. DENSITY	The Lowest Density value achieved during delivery
AV	G. DENSITY	Average Density during delivery
	DENSITY	Density of the Product

#### 4) SYSTEM METRICS

PRECISION The unit precision can be displayed as a whole, tenth, hundredth or thousands measurement. After selection, press ENTER to complete setting.

1	Whole Unit
1.1	Tenth Unit
1.11	Hundredth Unit
1.111	Thousands Unit

SYSTEM TOTALIZERS This function will allow display either a Volumetric or Mass Totalizer.

Select Volume or Mass and	press ENTER.	. Then select the Unit of Measure.

VOLUME	
GAL	USA Gallons
L	Liters
UKG	UK Gallons
daL	Dekaliter
mL	Milliliter
m3	Cubic Meter
bbl	Barrel

MASS		
Lbs	Pounds	
Oz	Ounces	
t	Ton	
Kg	Kilograms	
g	Grams	

#### 5) TEMP PROBE

This function is used to change the reference temperature of the liquid meter system RTD temperature probe. ENBL DLV. W/O PROBE

CALIBRATE TEMP PROBE

Enable or Disable deliveries without the RTD temperature probe. Enable to prevent Net Volume deliveries defaulting to Gross volume if the RTD tempera ture probe looses communication with the register.

Highlight Offset Calibration and press ENTER. Highlight Reference Tempera ture Unit of Measure and press ENTER.

TEMPERATURE		
С	Celsius	
F	Fahrenheit	
К	Kelvin	

NOTE: Must use a metrological traceable temperature probe for calibration

6) METER INFORMATION	Selecting Meter Information allows you to enter the information off of your meter and register. This information is required for the Report Menu on page 10, as well as the Prover Tickets from Meter Calibration.	
REGISTER #	Highlight Register # and input the TCS 3000 serial number located on the unit. Press ENTER when complete.	
TRUCK ID	Highlight Truck ID to input the truck or tank number. Press ENTER when complete. NOTE: if there are multiple meters daisy chained together, the Truck ID and Meter sequence number should be input here (i.e. Truck 5381 Meter 2).	
METER VERSION	Highlight Meter Version and enter the manufacture. Press ENTER when complete.	
METER MAKE	Highlight Meter Make and enter the meter manufacturer's name and Press ENTER when complete.	
METER MODEL	Highlight Meter Model and enter the assembly model number. Press ENTER when complete.	
METER SERIAL #	Highlight Meter Serial # and input the meter serial number of the unit. Press ENTER when complete.	
SYSTEM ID	Highlight System ID and input the system identification. Press ENTER when complete.	
7) PROVER TICKET	Selecting Prover Ticket allows you to Print the existing Prover Data from the TCS 3000 register. Select PRINT to print the Prover Ticket.	
8) TICKETS CLEANUP	Enabling Tickets Cleanup will allow the system to delete the oldest 500 non-printed tickets when there are more than 5000 non-printed tickets stored.	
9) RESET TOTALIZERS	System and Product Totalizers record the amount of all liquid that has passed through the meter by product.	
* Please Note * Resetting the Totalizers will reset the TCS 3000 Totalizers to zero. There is no way to recover totalizers once deleted.		

#### SYSTEM TOTALIZER

System Totalizers record the amount of all liquid that has been measured. End Shift before resetting the System Totalizer. Highlight the System Totalizer and press ENTER. A "WARNING" will appear on the screen that you are about to reset the Totalizers. Press MODE to confirm the Totalizer reset.

#### PRODUCT TOTALIZER

Product Totalizers record the amount of liquid for a specific product that has been measured. You must End Shift (page 8) and Deactivate Product in Product Settings (page 32) before resetting the Product Totalizer. Without doing so, the error "No Active Products" will be displayed. Highlight Product Totalizer and press ENTER.

#### **10) ENABLE REMOTE CONFIG**

Allows you to connect the TCS 3000 to an External Handheld device to remotely control the Calibration of the register.

- To Enable Remote Config make sure your External Handheld is connected to the TCS 3000 register with the TCS 300859 quick disconnect cable kit).
- Highlight Remote Config and select ENTER. This will enable the Remote Config setting and you will be able to calibrate your system.
- When finished calibrating, press any key to exit.

#### **10) ENABLE REMOTE CONFIG**

Allows you to connect the TCS 3000 to an External Handheld device to remotely control the Calibration of the register.

- To Enable Remote Config make sure your External Handheld is connected to the TCS 3000 register with the TCS 300859 quick disconnect cable kit).
- Highlight Remote Config and select ENTER. This will enable the Remote Config setting and you will be able to calibrate your system.
- When finished calibrating, press any key to exit.

#### 11) PULSER TRACKER

Pulser Tracker tracks any flow between deliveries. Any time the pulser moves outside of a delivery the register captures the movement data.

++ If Pulser Tracker is disable, any product movement without hitting start will not be recorded in the totalizer. ++

# **Product Settings**

1) **INVENTORY** Inventory monitors how much product is in a tank.

**VIEW INVENTORY** Allows you to see your total inventory levels of numerous tanks on one display, See Individual inventory details, or print an Inventory Report.

INVENTORY DISPLYAY	Displays the current inventory status
SELECT INVENTORY	Chose tank inventory to display inventory details
PRINT INVENTORY REPORT	Prints the current inventory report

UPDATE INVENTORY	Allows you to correct the Inventory levels by manually entering the proper inventory
	level. Select Inventory to update and press ENTER.

ADD TO INVENTORY	Add to Inventory allows you to add to the current inventory when you are load ing "X" amount of product to the tank
SET INVENTORY VALUE	Set Inventory Value allows you to change the inventory level to a specific amount
FILL UP INVENTORY	Filling up the inventory to 100% Tank Capacity.
	QUICK RESET - Press SHIFT + PRINT
EMPTY INVENTORY	Emptying the Inventory to 0%.
LEVEL METER	Level Meter allows you to select the channel level meter being used. ++ Requires gauge to be calibrated, overriding the manual inventory entry ++

\*\* Can be done during a Shift \*\*

**ASSIGN INVENTORY** Allows you to Pair an Active Product or Products to the Inventory Tank Created to be Monitored.

#### \*\*This must be done to track inventory levels\*\*

#### \*\*Can be done during a Shift\*\*

**ADD INVENTORY** Creates an Inventory "Tank" to be monitored. Here you will Name your Inventory "Tank" and press Enter. Next will request your volume Unit of Measure and the Tank Capacity. Press Enter to create the Current Tank Level.

#### \*\* Must be outside of a Shift to do this step \*\*

#### **REMOVE INVENTORY**

Removes the Inventory Tank from being Monitored

#### \*\* Must be outside of a Shift to do this step \*\*

Shortcut: Pressing Shift + Print will allow you to Update, Fill, or Empty Inventory Levels Quickly during a Shift

After Adjusting the inventory you will be prompted to provide a Bill of Lading Number

#### NOTE: After each calibration, you must reassign each product to its proper tank inventory.

#### 2) PRODUCT PRICES

Product Prices allows the price to be set for a specific product. For multiple products, pricing must also be changed. To set pricing, highlight the desired product and press ENTER. NOTE: if you have not changed the Product name, the factory default "DEMO" may be displayed.

- UNIT PRICE Highlight Unit Price and press ENTER. Input the price value and press ENTER.
- TAX 1 NAME Highlight Tax 1 Name and press ENTER. Input tax name and press ENTER.
- TAX 1 TYPE Highlight Tax 1 Type and press ENTER. Use the navigation arrows to select Tax 1 Type and press ENTER.

TAX 1 VALUE Highlight Tax 1 Value and press ENTER. Input tax value and press ENTER.

None	No tax will be entered.
Percent	Tax amount value is calculated as a percent (%).
Per unit	Tax is calculated per unit of measure.
TaxTax	Tax is calculated on a tax.

TAX 2 NAME Highlight Tax 2 Name and press ENTER. Input tax name and press ENTER.

TAX 2 TYPE Highlight Tax 2 Type and press ENTER. Use the navigation arrows to select Tax 2 Type and press ENTER.

TAX 2 VALUE Highlight Tax 2 Value and press ENTER. Input tax value and press ENTER.

None	No tax will be entered.
Percent	Tax amount value is calculated as a percent (%).
Per unit	Tax is calculated per unit of measure.
TaxTax	Tax is calculated on a tax.

CURRENCY

Select the Currency Symbol or Abbreviation and press ENTER

SYMBOL		
\$	Dollar	
£	Pound	
¥	Yen	

ABBREVIATION		
USD	US Dollar	
EUR	Euro	
GBP	British Pound Sterling	
CAD	Canadian Dollar	
MXN	Mexican Peso	
CLP	Chilean Peso	
JPY	Japanese Yen	
BGN	Bulgarian Lev	
CHF	Swiss Franc	
CZK	Czech Republic Koruna	

ABBREVIATION		
DKK	Danish Krone	
HUF	Hungarian Forint	
LVL	Latvian Lats	
LTL	Lithuanian Litas	
NGN	Nigerian Naira	
PLN	Polish Zloty	
RON	Romanian Leu	
SEK	Swedish Krona	
UED	United Arab Emerites Dirham	
VND	Vietnamese Dong	

PREVIEW PRICING Preview Pricing will show the Product price and taxes.

#### **3) ACTIVATE PRODUCT**

Activate Product allows you to activate a product for a specific Shift. When liquid in your tank changes, you can change the product and calibration to match.

- To Activate a product, highlight the product and press ENTER.

#### 4) DEACTIVATE PRODUCT

Deactivate Product allows you to deactivate an active Shift product. When liquid in your tank changes, you can also change the product.

#### 5) PRODUCT PARAMETERS

Product Timing allows auxiliary device settings to be changed to suite the needs of the application. Currently set up for Product Density, Preset Valve, Air Eliminator Hold, Startup Volume and Hose Volume. Also allows to preview and print the product parameters. Product Timing is product specific, adjusting the actuation or closure type.

- **PRODUCT DENSITY** Select the Product to enter the Terminal density value. This will manually calculate the value of your Mass delivery.
- **PRESET TIMING** Preset Timing adjusts the valve closure type for preset or security valves. Highlight the Preset Timing function desired and press ENTER. This will be chosen as your default setting for the specific Product.
- Full-Auto Full Automatic tune preset shutoff for Solenoid S1 (fast) and S2 (slow) flow valves. Great for presets with varying system pressures. NOTE: Solenoid S1 (fast) flow closure is 20% of average flow rate.
- Semi-Auto Semi-Automatic tuned preset shutoff for Solenoid S2 (slow) flow valve. Highlight Semi Auto and press ENTER. Input Solenoid S1 (fast) flow valve closure and press ENTER.
- Next Fix Next Fix is an automatic tune shutoff, however it will allow the preset to overrun batch amount. Designed to automatically correct the shutoff on the next preset delivery. Highlight Next Fix and press ENTER. Input Solenoid S1 (fast) flow valve closure and press ENTER.
- Static Static settings for the Solenoid S1 (fast) and S2 (slow) flow valves. There is no automatic correction for zero point shutoff. Highlight Static and press ENTER. Input Solenoid S1 (fast) flow valve closure and Solenoid S2 (slow) flow valve Values and press ENTER. NOTE: for Solenoid S2 (slow) flow valve timing, run a separate preset batch with the S2 at Zero. What volume is over run and read on the screen after the shutoff should be input into the S2 (slow) valve timing.
- AIR ELIMINATOR HOLD When the TCS 3000 senses air, the Solenoid S1 and S2 preset relays will de-energize for closure and energize the Auxiliary Relay open for the exhaust port to remove air from the system. Highlight Air Eliminator Hold and press Enter. The HOLD (s) is the adjustable setting for the Auxiliary Relay closure in Seconds. Input value in Seconds and press ENTER.
- **STARTUP VOLUME** Is a soft-start mechanism at the beginning of a delivery through which the S1 fast flow valve will stay closed for scalable time (Seconds). Startup Volume will work with either the Valve Type 1101 or 1001 valve actuation.
- **PREVIEW PROD PARAMS** Preview the product parameters by pressing ENTER, then scroll through each page to see what values are selected for each parameter.
- **PRINT PRODUCT PARAMS** Print the product parameters by pressing ENTER if a printer is enabled. All values will be printed for each parameter for review.

6) AUXILIARY SETTINGS Adjust the settings of the auxiliary sensors by first selecting the product the sensor is being used with. ADDITIVE INJECTOR Select which setting you wish to be active. Only one can be chosen. None No Injector External A constant positive signal output is provided during product delivery. NOTE: Additive Injector controls injection pump rate. Piston -A pulsing positive signal output is provided during product delivery. NOTE: TCS 3000 controls the Piston Additive Injector Pump. Pressure A constant positive signal output is provided to control an additive injection pump with a additive flow meter and a control valve to maintain the target PPM concentration. **PRESSURE SENSOR** Select with Sensor Address you wish to be active (dependent on which analog communication board selected in the System Settings). Only one can be chosen for the Differential Pressure Sensor. When the Sensor Address is selected, only then will the Minimum and Maximum CDP, and Max ACH. Flow Rate appear. Uncorrected (Measured) Differential Pressure should be calibrated prior to use. Enter the minimum corrected differential pressure (CDP) value to prevent a MINIMUM CDP delivery to continue if this CDP value is not achieved. If zero (0) is entered, this function will be disabled. NOTE: used for filter and hose bursts. MAXIMUM CDP Enter the maximum corrected differential pressure (CDP) value to prevent a delivery to continue if this CDP value is achieved. If zero (0) is entered, this function will be disabled. NOTE: used MAX ACH. FLOWRATE Enter the maximum achievable flow rate for the delivery pumping system. Value is used for the Corrected Differential Pressure formula. To read the MEASURED DIFFERENTIAL PRESSURE, enter a value of ZERO to disable the Max Achievable Flow Rate. Differential Pressure is calculated from the Inlet and Outlet of a filter vessel. A pressure differential pressure sensor is required for this setting. The Corrected Differential Pressure is generally calculated with the following formula: SYSTEM FLOW CAPACITY X DIFFERENTIAL PRESSURE = CORRECTED DIFFERENTIAL PRESSURE ACTUAL FLOW RATE Corrected Differential Pressure will illustrate the corrected value of the Inlet and Outlet pressure differential when Filter Vessel Systems are not being operated at maximum capacity. WATER SENSOR Select Water Contamination Sensor and chose the Sensor Address you wish to be active (dependent on which analog communication board selected in the System Settings. When the Sensor Address is selected, only then will the Water Limits appear. WATER LIMITS To set the Alert, Alarm and Stop level, select Water Limits and press ENTER. STOP LEVEL Enter the Stop Level value in parts per million (PPM) and press ENTER. - The STOP TIME must be entered to JIG compliant. The Stop Level JIG requirement is 5 seconds, in which the Stop Level must be achieved for this value to shut the delivery off. Press ENTER to continue. ALARM LEVEL Enter the Alarm Level value in parts per million (PPM) and press ENTER. - The ALARM TIME must be entered to JIG compliant. The Stop Level JIG requirement is 10 seconds, in which the Stop Level must be achieved for this value to shut the delivery off. Press ENTER to continue. ALERT LEVEL Enter the Alert Level value in parts per million (PPM) and press ENTER.

DENSITY SENSOR	Select Der active (der Settings. V appear.	isitometer Sensor and chose the Sensor Address you wish to be bendent on which analog communication board selected in the System When the Sensor Address is selected, only then will the Density Limits
DENSITY LIN	IITS To De	e set the Minimum and Peak Stop, Minimum and Peak Warning Limits, select ensity Limits and press ENTER.
PEAK	STOP LIMI pr ac	Enter the Peak Stop Limit value in the unit of measure chosen and ess ENTER. The Peak Stop Limit will stop the delivery if this value is hieved. If zero (0) is entered, you will disable the Stop limit.
PEAK	WARNING	LIMIT Enter the Peak Warning Limit value in the unit of measure chosen and ess ENTER. If zero (0) is entered, you will disable the Warning limit.
MIN S	STOP LIMIT pr ac	Enter the Minimum Stop Limit value in the unit of measure chosen and ess ENTER. The Minimum Stop Limit will stop the delivery if this value is hieved. If zero (0) is entered, you will disable the Stop Limit.
MIN V	VARNING LI ar	VIT Enter the Minimum Warning Limit value in the unit of measure chosen d press ENTER. If zero (0) is entered, you will disable the Warning limit.
7) PROUCT LISTS		

Displays a list of Active, Inactive and Un-Calibrated products on the TCS 3000. To view these Products, highlight the selection and press ENTER.

# **Advanced Functions**

- LOCK THE SYSTEM Enter Access Key to lock the TCS 3000 register from local use. This feature is only available for remote computers (i.e. handhelds, tablets, mobile phones, etc.).
  - \*\* Press Shift + Mode + Enter to put in your Access Key to bypass \*\*
- SYSTEM SHUTDOWN System Shutdown Shuts the TCS3000 down. You must cut power to the TCS 3000 and reboot to turn the unit back on.
- SYSTEM UPDATE System Update allows you to upgrade the TCS 3000 Software. NOTE: Update process does NOT change Weights & Measures settings or parameters.

Procedure to upload new software is as follows:

- 1) Load new software upgrade to a USB thumb drive (dongle). Specifications for the USB thumb drive should be 8 Gigabytes and formatted to FAT 32.
  - NOTE: The new software upgrade should be the ONLY file on the drive.
- 2) Open the TCS 3000 register. On the front cover of the register, there are 2 mini-USB connections. Using a factory supplied USB cable, attach the thumb drive to the USB1 port closest to the inside of the register. This port is the highest on the circuit board of the two. See Figure 1.
- 3) Plug the USB cable into the USB1 port, and then insert the USB thumb drive into the mating cable. See Figure 1.
- 4) Under Advanced Functions, locate System Update and press ENTER.
- 5) The screen will display System Update, press MODE to continue with the update.
- 6) If the thumb drive is not recognized or there is a faulty cable, the display will respond with NO UPDATE DATA error message.
- 7) Once the file is recognized, the operating system will begin the update process. This should take approximately 3 minutes.

NOTE: Do not power down or pull USB thumb drive until the TCS3000 tells you to do so.

8) You may remove the USB cable and close the TCS 3000 register once the Update is Complete.

#### EXPORT TICKET CONFIG

Setting allows a customer to copy a configured ticket from one register and transfer it to another register without having to reprogram ticket.

Procedure to copy and transfer configured ticket:

- Open the TCS 3000 register. On the front cover of the register, there are 2 mini-USB connections.. Using a factory supplied USB cable, attach the thumb drive to the USB1 port closest to the inside of the register. This port is the highest on the circuit board of the two. See Figure 1.
- 2) Specifications for the USB thumb drive should be 8 Gigabytes and formatted to FAT 32.

NOTE: Only copy ticket to an **EMPTY** USB thumb drive.

- 3) Under Advanced Functions, navigate down to Export Ticket Config and press Enter. The current ticket configuration will be copied to the USB thumb drive (dongle). When the screen displays CONFIGURATION EXPORTED, you can remove the USB from the register and press any key to continue.
- 4) Plug the USB dongle with the copied ticket configuration into the TCS 3000 register you iwsh to upload the new ticket configuration.
- 5) Under Advanced Functions, locate System Update and press ENTER.
- 6) The screen will immediately say Update Found, please remove media now.
- 7) If the USB thumb drive is not recognized or there is a faulty cable, the display will respond with NO UP DATE DATA error message.
- 8) Once the file is recognized, the operating system will begin the update process. This should take ap proximately 45 seconds.
  - NOTE: Do not power down during the update process.
- 9) The ticket configuration has now been transferred over to the next register.



USB Thumb Drive with communication LED

RESTORE FROM BACKUP

Feature allows you to restore the last software version before a recent update to new software. Typically only used if there was a corrupted file update.

# Installation Procedure — Daisy Chain

#### Daisy Chain:

Daisy Chain is used for linking multiple registers together to use one printer or to link multiple registers to the database.



To Daisy Chain the Registers use a two wire 22 gauge shielded cable. Nominate one Register to be the Host.

Once you've chosen which Register will be the Host the other Registers will be considered the clients. Strip a small amount of wire and run the wire from slot A and B of DAISY CHAIN on the Host Unit to slot A and B of DAISY CHAIN on the Client Unit.

To tie the Client to the next Client unit on the Daisy Chain, strip a small amount of wire and run the wire from slot A and B of DAISY CHAIN to slot A and B of the next client's DAISY CHAIN.



Continue to Daisy Chain until you have tied the chain together, alternating slots on the Daisy Chain until you've reached the end of the chain. The Host and the last Client on the chain will be the only two registers on the chain to have a one wire connection.

#### **Daisy Chain for the Printer**

Connect the Printer to the Host Register. To set the Host :

Enable the Printer:

SYSTEM MENU  $\rightarrow$  SYSTEM SETTINGS  $\rightarrow$  PRINTER SETTINGS  $\rightarrow$  ENABLE/DISABLE PRINTER  $\rightarrow$  ENABLE PRINTER

Select the Printer:

PRINTER SETTINGS  $\rightarrow$  SELECT PRINTER  $\rightarrow$  [SELECTED PRINTER]  $\rightarrow$  ENABLE

#### Selecting the Host Register

Select Register as Host:

 $\mathsf{PRINTER}\ \mathsf{SETTINGS} \to \mathsf{DISABLE}/\mathsf{ENABLE}\ \mathsf{HOST} \to \mathsf{ENABLE}$ 

Select the Client Range:

PRINTER SETTINGS  $\rightarrow$  PRINTER HOST  $\rightarrow$  CLIENTS ADDRESS RANGE  $\rightarrow$  CLIENTS RANGE START ADDRESS [ Enter 2 and Select]  $\rightarrow$ 

CLIENTS RANGE END ADDRESS [Enter the number of Registers on the Chain and Select]

#### \*Please Note the Host is always # 1. The Client always starts at #2\*

#### Selecting the Client Register

\*If you are not using the Daisy Chain for the Printer Please Disregard the Enabling and Selecting the Printer Steps.

Enable the Printer:\*

PRINTER SETTINGS  $\rightarrow$  ENABLE/DISABLE PRINTER  $\rightarrow$  ENABLE PRINTER

Select the Printer:\*

PRINTER SETTINGS  $\rightarrow$  SELECT PRINTER  $\rightarrow$  [REMOTE]  $\rightarrow$  ENABLE

SYSTEM SETTINGS  $\rightarrow$  CONNECTIVITY SETTINGS  $\rightarrow$  NETWORK SETTINGS  $\rightarrow$  ADDRESS  $\rightarrow$  DEVICE ADDRESS [Select the number of the unit you are using ex. 2 if it is the second register on the chain or 3 if it's the third register on the chain.]

To Connect to the Chain:

```
SYSTEM SETTINGS \rightarrow CONNECTIVITY SETTINGS \rightarrow NETWORK SETTINGS \rightarrow INTERFACE BRIDGE [Only used when there are 2 Registers tied in the chain] \rightarrow TRANSFER DATA BETWEEN RS232 <-> RS485 INTERFACES ENABLED
```

Continue the Selecting Client Register steps for every Client on the Chain.

<b>Real Time Inventory How To</b>	Manual Inventory How To
*Please note, you must End Shift befo	re you may Add or Remove Inventory*
Real Time Inventory is for Automatic Tank Levels Only	Add Inventory:
Add Inventory: While holding Shift select Mode $\rightarrow$ System Menu $\rightarrow$ Product Settings $\rightarrow$ Inventory $\rightarrow$ Add Inventory $\rightarrow$ GIVE INVENTORY NAME (Use the Keypad to assign a name, ex. Av Gas, Gasoline, Tank 1, Tank 2, etc.) $\rightarrow$ Select Unit Volume (Gallons, Liters) $\rightarrow$ ENTER CAPACITY (Tank Size) $\rightarrow$ ENTER INVENTORY (Actual Known Inventory) $\rightarrow$ Press Any Key to Continue	While holding Shift select Mode → System Menu → Product Settings → Inventory → Add Inventory →GIVE INVENTORY NAME (Use the Keypad to assign a name, ex. Av Gas, Gasoline, etc.) → Select Unit Volume (Gallons, Liters) → ENTER CAPACITY (Tank Size) → ENTER INVENTORY (Actual Known Inventory) → Press Any Key to Continue Assign Inventory:
Assign Inventory:	Assign Inventory → Select an Active Product → Assign the Active Product to an Inventory List → Press Any Key to Continue
<b>Assign Inventory</b> $\rightarrow$ Select an Active Product $\rightarrow$ Assign the Active Product to an Inventory List $\rightarrow$ Press Any Key to Continue	*Please Note You can apply multiple inventories to one meter.*
*Please Note You can apply multiple inventories to one meter.*	Update Inventory:
Update Inventory:	<b>Update Inventory</b> $\rightarrow$ ADD To Inventory $\rightarrow$ ENTER AMOUNT (Amount added to tank)
<b>Update Inventory</b> $\rightarrow$ Level Meter $\rightarrow$ Select CH# (Ex. If Product 1 is tied to CH2, then you select LVL2) $\rightarrow$	Set Inventory Value $\rightarrow$ ENTER CURRENT VALUE (Current amount of product in the tank)
Inventory Update Message $ ightarrow$ Press Any Key to Continue	Fill Up Inventory → Press Any Key to Continue (Resets
*Please Note: Use CH2-6*	Inventory to full capacity)
*Also Note: Level Meter will only update when there is no movement.*	Empty Inventory → Press Any Key to Continue (Zero's out tank amount)
To Check the Changes:	Remove Inventory:
<b>Update Inventory</b> $\rightarrow$ Level Meter $\rightarrow$ The LVL# you selected should be highlighted.	<b>Remove Inventory</b> $\rightarrow$ Select Inventory $\rightarrow$ Press Mode to Confirm
*If you enter into this screen and None is highlighted, then the unit does not see the circuit board or the Level Gauge.	Print Inventory Report:
A ticket will generate if a printer is set up.	View Inventory → Print Inventory Report
Remove Inventory:	Bill of Lading:
<b>Remove Inventory</b> $\rightarrow$ Select Inventory $\rightarrow$ Press Mode to Con-	Once you have finished in Inventory, select STOP/CANCEL $ ightarrow$
firm	ENTER BILL Nr. $\rightarrow$ START/ENTER
Print Inventory Report:	Inventory Short Cut
<b>View Inventory</b> $\rightarrow$ Print Inventory Report	In the Delivery Screen:
Bill of Lading:	HOID DOWN SHIFT AND SELECT PRINT (WHILE HOLDING SNIFT)
Once you have finished in Inventory, select STOP/CANCEL $ ightarrow$	You can enter inventory through the short cut only after you've set up and assigned inventory.
ENTER BILL Nr. $\rightarrow$ START/ENTER	
Color Guide: Blue: Operating Volume Yellow: 25	% Cautionary Volume Red: 10% Low Volume
Total Control Systems 38	www.tcsmeters.com

#### TEMPERATURE PROBE CALIBRATION HOW TO

\* The following is based on product(s) you have calibrated. You must select the compensation table and the temperature unit for the product when Calibrating your product in order to Calibrate Temperature.\*

Press Shift and Mode to enter the Select Function Screen.

Use the arrow keys to highlight SYSTEM MENU and Select START/ENTER.

\*Remove the Calibration Bolt and set in a safe location.\*



Use the arrow keys to highlight W&M SETTING. Select START/ENTER.

Use the arrow keys to highlight your product. Select START/ENTER.

Use the arrow keys to highlight PRODUCT TEST RUN. Select START/ENTER.

Use the arrow keys to highlight your product. Select START/ENTER.

Use the arrow keys to highlight TEMP PROBE select START/ENTER.



Selecting TEMP PROBE will take you to Offset Calibration Press START/ENTER

(You are now calibrating the TCS3000 Register Temperature Probe to the Weights and Measures Temperature Probe)

Use the arrow keys to highlight the Reference Temperature select START/ENTER.



Nov 15, 2013 09:59:09 PM	System Gross GAL 41.1
STA	GAL System Net
RE	FERENCE TEMPERATURE
ENTER	TEMPERATURE
ENTER	Accept Data
ENTER	Accept Data Reject Data
ENTER CANCEL MODE	Accept Data Reject Data Backspace Last Symbol

\*Note: You will want to take 3 temperature readings during a run to get the average temperature.

Nov 15, 2013 09:59:21 PM	System Gross GAL 41.1
sta	System Net GAL
TEMP.	CALIBRATION
TEMPI	ERATURE OFFSET
CALIBRA	TION IN PROGRESS

Enter the Average Temperature Select START/ENTER

\*Note: The register will display that it is calibrating and is applying the corrections. It will take a minute to calibrate the RTD Probe to the Weights & Measures Probe.

When Calibration is done the Register will display the following message:



Repeat the steps if necessary.

# **Trouble Shooting**

The TCS3000 troubleshooting guide covers most common problem situations. Call your Total Controls Service Center for any problems that are not covered in this guide.

NOTICE	DANGER
It may be necessary to break Weights & Measure seals to perform certain troubleshooting steps in this guide. Con- tact your supervisor or local Weights & Measures authori- ties for information before breaking any seals.	Serious Injury or Death may Result – Fire, Explosion, and Electrical Shock Hazard. Only trained and authorized personnel should perform troubleshooting. Use extreme caution when troubleshoot- ing and taking all electrical measurements. Be sure that equipment is in a well ventilated area and that hazardous or flammable vapors are not and will not be present dur- ing testing. If equipment is located in a hazardous envi- ronment, it may be necessary to remove the equipment and perform troubleshooting in a safe area.

TOOLS/MATERIALS:	#2, #3 and #5 Metric Allen Wrenches
	7/16", 1/2" and 1-1/8" Wrenches
	Digital Multimeter
	8G Thumb Drive (FAT 32) with TCS USB Adapter
	Wire Stripper
	RTV Silicone
	Electrical Tape/Heat Shrink

#### **Trouble Shooting Guidelines:**

- 1. Before attempting to troubleshoot the TCS3000 system, become familiar with the operation and set-up of the specific installation.
- 2. Make sure all electrical connections are secure and tight.
- 3. Make sure all terminal blocks are firmly connected.
- 4. ALWAYS use a good digital multimeter. Voltage levels are critical to proper system operation. Use an accurate, reliable multimeter to test for proper voltages at the start of any service procedure. Voltage requirements are listed under each component.

NOTE: Check for proper operating voltages before changing the circuit board. If the circuit board needs to be changed, be sure to remove all power to the TCS3000.

- 5. NEVER remove a terminal block or jumper with the power on.
- 6. NEVER install a terminal block or jumper with the power on.
- 7. NEVER force a terminal block into its location.
- 8. NEVER exchange or reposition terminal blocks on the circuit board.
- 9. In case of a major problem such as a burned or water-damaged circuit board, evaluate possible causes before replacing it and turn the power back on.
- 10. Isolate the problem before changing the circuit board.
- 11. Return faulty circuit boards with the proper RMA forms, concisely completed.

There may be several probable causes for a system malfunction. The following list are several probable causes to aid in returning the system to operation as quickly as possible. Should you require contact with Total Control Systems factory support, please provide the following information to help manage the problem.

REPORTS: Shift + Mode -> System Menu -> Reports

1) TCS 3000 Serial Number under Meter Information

- 2) Software and Firmware under Version Information
- 3) Print Prover Ticket before any changes are made to system settings.

#### **BASIC DISPLAY ICON INDICATION**

ICON	INDICATION	SOLUTION	
Printer is connected with paper         Printer is out of paper         Printer is out of paper         No printer connection         Printer connection         Printer connection		Printer is Enabled, connected and with paper. Awaiting delivery.	
		Printer Enabled, connected, but without paper.	
		Printer has no communication with TCS Register Check cable for damage Epson printer DIP switch should be on 3 Power supply fuse is blown	
		Valve or Pump are closed within delivery. Pump Starter delay timing can be adjusted under W&M Settings.	
Active delivery	Valve or Pump Enabled		
Multiple Tank Delivery		Multiple Tank Delivery is Enabled and begun by pressing Shift + Start	
You're in System Settings         Screen         You're in Weights & Measure         Settings         Air is present in system or level         sensor is low or high         Density is out of range		Exit out and go to the Delivery Screen	
		Only shows when in W&M Settings. To remove, make sure the cali- bration screw on the register is screwed in.	
		The Air Eliminator Detection is Enabled.	
		The Density reading is outside the limit entered values	
۵	Water is out of range	Water PPM reading is outside the limit entered values	

We will categorize Troubleshooting with HARDWARE/SOFTWARE, SYSTEM, WEIGHTS & MEASURES and PRODUCT Settings in the TCS 3000 Register. TCS HUB and Modem Settings follow register troubleshooting. The list is not all-inclusive and should only be used as a guide.

#### HARDWARE/SOFTWARE TROUBLESHOOTING

PROBLEM	PROBABLE CAUSE		SOLUTION
Unit will not power up or there is no display.	Inadequate supply voltage, +9 to 28VDC are required for operation.	1.	With the key in the accessory position, check the battery voltage to the circuit board. Use the negative terminal as DC ground. While the TCS3000 will power-up at +9VDC, it is recommended that the input be at least +12.6VDC.
	Ground short on terminals, wire harness or lug.	2. 3. 4. 5.	There is a ground short within the register or on the cable harness. Check wiring on grounds in register or chassis. Some ground shorts come from a cable jacket being worn through with a tie-down. Check the 7.5A, in-line fuse for continuity. It is located in the acces- sory power line. Replace if necessary. If the green light blinks fast it is doing what it is supposed to, but then it will go to a slow blink. If you see red, then you do not have enough power on the register. It must see a minimum of 9vdc. If the red light comes on and the unit doesn't power-up. Check the voltage if the voltage is OK but the temperature is -20 F this will indicate that the heater is warming the display to prevent any dam-
			indicate that the heater is warming the display to prevent any dam- age to the VGA display and should come-up shortly.

#### HARDWARE/SOFTWARE TROUBLESHOOTING (CONTINUED)

PROBLEM	PROBABLE CAUSE	SOLUTION
Unit blows 7.5A fuse.	+12VDC Battery line is shorted to ground.	<ol> <li>For safety reasons, remove the 4A, in-line fuse from the accessory power cable.</li> <li>Unscrew the 3 pin power connector. Inspect for stray wire strands and visible shorts.</li> <li>Inspect the full length of the power cable. Look for damaged insulation, which may cause shorting between the cable and ground potential (e.g. truck frame or chassis). If the power cable is damaged, it must be replaced.</li> <li>Replace the 7.5A fuse and re-install the wires into the terminal Bd. connector.</li> <li>If the 7.5A blows again, then replace the power cable.</li> <li>If the 7.5A fuse blows after replacing the power cable, then replace the TCS3000 terminal circuit board.</li> </ol>
Display is reading in reverse	Pulse Channel TAHA1 and TAHB1 are wired back- wards	Switch Pulser wiring between Channel A and B.
Black display screen but power LED indicator is on.	Sufficient power to the register, however there may be a current draw from the system that will not allow the register dis- play to power up properly.	<ol> <li>Cycle power of the register</li> <li>Allow diesel chassis glow plugs to properly charge before turn- ing over the ignition.</li> <li>Power On Time Relay may be required for installation.</li> <li>Contact factory for further support.</li> </ol>
Time and Date reset to 10/28/13	Low Battery Power Short on Battery	<ol> <li>Go to Operation Status under Reports and check internal battery voltage. If under 2.75V, battery must be replaced.</li> <li>Check that no wires are in contact with Battery. Time and Date are reset if in contact and power is shutoff. Use electrical tape or heat shrink on bare wire to prevent from happening again.</li> <li>If time and date reset each time you cycle power, change Time Source from Controller to BIOS in Regional Settings.</li> </ol>
Display screen has multiple colored lines.	Ribbon cable is not seated properly.	<ol> <li>Contact factory for further support.</li> <li>Disassemble the front cover of the register to reseat the display ribbon cable.</li> </ol>
Buttons on my keyboard are not active.	Tactile button has been damaged.	<ol> <li>Contact factory for further support.</li> <li>Disassemble the front cover of the register to replace key- board.</li> </ol>
System One Error	New Software not com- patible with existing Firm- ware	<ol> <li>Press STOP/CANCEL to back out of a level and continue with normal operation of the register. This code detects software features that not compatible with existing firmware.</li> <li>Some functions will not operate (Additive Injection, Differential Pressure, etc.) under old Firmware.</li> <li>Contact factory for Firmware upgrade.</li> </ol>
Register reboots in Idle or Delivery	Ground Short	<ol> <li>Loose ground wire causing short. Check power distribution box and TCS 3000 register for loose grounds. Find and tighten.</li> <li>Inadequate power due to current draw from hose reel or sole- noid coil.</li> </ol>
Operating System (OS) Error Controller Com Error Grub Error Root Password Error	OS loading error during boot up	<ol> <li>OS loading errors occur during startup. Voltage spikes or current draws during OS bootup can corrupt software.</li> <li>Contact factory for replacement.</li> </ol>

#### SYSTEM SETTINGS TROUBLESHOOTING

PROBLEM	PROBABLE CAUSE	SOLUTION	
Display screen is incorrect	Default display is chosen	<ol> <li>If a different display screen is shown, it's possible the customer pushed Mode to flip to a different display screen than the De- fault screen.</li> <li>If a different display screen is shown during a delivery, then the Default display screen must be changed. See Display Settings under System Settings for correction.</li> </ol>	
Display is too dim, or too bright	Display brightness was not adjusted for current envi- ronment	<ol> <li>The Brightness can be adjusted from 30% to 100%.</li> <li>There is no "Sleep" mode.</li> </ol>	
Daisy chain communication is not working	Network Address of regis- ters are not in proper se- quence Printer Host and Client Addresses are not in prop- er sequence	<ol> <li>Check the RX and TX wiring between registers.</li> <li>Make sure the printer is wired to the primary HOST register.</li> <li>Check the Device Addresses of each register, with the primary HOST as 1 and Clients 2 to 8.</li> <li>Make sure the primary HOST register has the Client Address Range set to communicate with all the TCS 3000 registers in the daisy chain.</li> <li>Client addresses must have REMOTE PRINTER selected to be able to print delivery tickets. NOTE: Remote Printer has no effect on wireless data transfer.</li> </ol>	
Delivery Not Completed	Previous delivery ticket was not printed	<ol> <li>Press Print to print previous ticket.</li> <li>Keep Master Switch on until delivery ticket has printed.</li> <li>Make sure the correct printer is selected.</li> <li>Make sure TCS 3000 address is correct for each register.</li> <li>Check power and communication cables for proper connection or damage.</li> <li>On initial use of Epson printer, you must cycle power on printer after #3 dip switch is turned on.</li> <li>Printer Error light is flashing. If rebooting the printer does not eliminate the error light, printer must be replaced.</li> <li>If printer or cable connection is damaged, you must replace. Disable printer and continue use.</li> </ol>	
Epson printer release light flashes.	Low voltage to the Epson printer.	<ol> <li>Check the battery voltage for a minimum of +12.6VDC.</li> <li>Under extreme cold conditions, the printer may not operate. Warm up the cab of the vehicle.</li> <li>If the release light continues to flash, replace the Epson 295 Printer.</li> </ol>	
No power indicator lights to the Epson printer.	No power to the Epson printer.	<ol> <li>Verify that the power switch is in the ON position. This switch is located on the left-hand side of the Epson 295 Printer.</li> <li>Verify that the printer power supply fuse is not blown.</li> <li>Check the printer power cable to ensure that it is seated proper- ly. If the problem persists, replace the power cable followed by the Epson printer.</li> </ol>	
Time and Date are incor- rect	Time and Date were not configured to region	<ol> <li>Go Regional Settings to adjust time and date, as well as format.</li> <li>Set Time through the 24 hour clock, and be sure to use "Periods" between Hours:Minutes:Seconds</li> <li>There is no Daylight Time Zone adjustment.</li> <li>TCS HUB may be setup to sync with Register for time change.</li> </ol>	
After preset, display shows a "Pause" and will not fin- ished transaction.	Preset Top-Up or Delivery Pause is Enabled	<ol> <li>Go to Preset Settings and Disable Preset Top-Up.</li> <li>Go to Pause Options and select Allow Pause, then Disable.</li> </ol>	

#### SYSTEM SETTINGS TROUBLESHOOTING (CONTINUED)

PROBLEM	PROBABLE CAUSE	SOLUTION	
The Delivery Prompts are incorrect	Customer ID options have not be configured	<ol> <li>Determine what questions must be asked and enter into Customer ID 1 to 4 text.</li> <li>If question does not show, make sure the Request is enabled.</li> <li>To make sure operator enters data into Customer ID 1 to 4, make sure Enforce is Enabled.</li> <li>Validation only works if a Database has been loaded. Contact TCS for further support.</li> </ol>	
Display Precision is incor- rect	Precision changed for cali- bration	<ol> <li>There are two places to change display precision:</li> <li>W&amp;M Settings under System Metrics</li> <li>System Settings under Delivery Settings</li> </ol>	
Delivery ends during fuel- ing	Delivery Timed Out	Under Delivery Settings, you must extend your Time Out setting from 180 or 600 seconds.	
External Display is not reading	Red Lion or Tekkino Serial Display settings are not Enabled	<ol> <li>Go to Auxiliary Devices and Enable External Display.</li> <li>Choose what is to be displayed under Configure</li> <li>Pulse driven displays from Red Lion must be configured correct. Contact Red Lion for support.</li> </ol>	
I lost my passwords	Passwords are not stored locally	Contact TCS for factory support.	

#### WEIGHTS & MEASURES SETTINGS TROUBLESHOOTING

PROBLEM	PROBABLE CAUSE	SOLUTION
Product has wrong Name	The Register was never calibrated	Go into W&M Settings and select product to change name or add new product, then calibrate the product.
Metered volume not the same as Delivered Volume	Product calibration factor was not properly entered for 2 <sup>nd</sup> product.	<ol> <li>Under W&amp;M Settings, read Product 1001 calibration factor and copy it to Product 1002 under Edit Product Calibration.</li> <li>Entering calibration factors under Product Parameters will require a physical calibration operation.</li> </ol>
When Product with Addi- tive Pump is selected, I do not see or hear the Injector actuating.	Additive Injector Pump is not Enabled for Product Injector Pump not primed or has leak	<ol> <li>Go to Product Parameters of Product with the enabled Injector Pump, then make sure Additive Injector is on External or Piston.</li> <li>Check that pump wiring is terminated correctly on Pump Starter and not reading 9V. If reading 0 or 12V, check the solenoid coil on the Injector Pump.</li> <li>Look for leaking fitting on suction side of Injector Pump.</li> <li>Prime Injector Pump</li> </ol>
Ticket is not set up correct- ly	Ticket must be configured	<ol> <li>Go to Accounting and select Configure Ticket</li> <li>Adjust Ticket configuration by adding, removing or editing each line. See ticket setup in the TCS User's Guide for more infor- mation.</li> </ol>
Customer contact infor- mation is missing from ticket	Customer contact infor- mation is not setup in Header or Footer	<ol> <li>Go to Accounting and select Configure Ticket.</li> <li>Header and Footer Defaults for customer contact information or messages can be entered here.</li> </ol>
Delivery ticket will not print	Out of paper or printer not connected Missing Minimum Ticket	<ol> <li>Load paper ticket and press Print.</li> <li>Check cable connection and termination of printer wiring for loose connection.</li> <li>Check for worn cable throughout chassis.</li> <li>Missing "Minimum" Ticket. Requires a copy from Existing Ticket and named Minimum</li> </ol>

#### WEIGHTS & MEASURES SETTINGS TROUBLESHOOTING (CONTINUED)

PROBLEM	PROBABLE CAUSE	SOLUTION
Preset Valve will not open.	Solenoids are inactive or inoperative. Foreign de- bris in system.	<ol> <li>Start a delivery and listen for the audible clicking sound from the solenoids.</li> <li>If there is an audible click from the solenoid (but still no flow), this may be an indication of a mechanical problem with the main valve or its associate components.</li> <li>If there is NO audible click form the solenoid, check the voltage to Pin + and 0V of terminal block <u>Solenoid 1</u>. While the TCS3000 is still in delivery, use a reliable multimeter to meas- ure the following DC voltages on the circuit board. Use 0 pin as a ground or frame ground. <u>TERMINAL SOLENOID 1 for 2 VOLTAGE</u> 9.0 VDC with plug remove VDC (NO LOAD) 2.0 VDC with solenoid connected 12.0 VDC with the solenoid energized</li> <li>If the above voltages are correct, this may be an indication of a problem with the valve or its associated components.</li> <li>Check for pinched 50 pin communication cable in register.</li> <li>If the above voltage are NOT correct, replace the Solenoids and/or TCS3000 terminal board.</li> </ol>
Preset Valve doesn't shut off or pulsates	Valve was never set-up and calibrated.	<ol> <li>Valve settings by product are not correctly setup. Check the following W&amp;M -&gt; Product Settings for minimum values:         <ul> <li>S1-S2 Delay should be 2 seconds or more.</li> <li>S2 Delay should be 0.2 seconds or more.</li> <li>Maximum Flow Rate should be at least the maximum flow rate of flow meter.</li> </ul> </li> <li>Run full calibration, followed by Full Auto preset setting. Allow preset to run in its entirety. NOTE: S2 is set for 20% of preset value.</li> <li>If preset solenoids continue to click, double the Maximum Flow Rate within Product Parameters.</li> </ol>
Delivery does not begin at Zero	Hose Charge is set too high	Hose Charge under Product Parameters is set too high. Change accordingly. NOTE: Hose Charge can be disabled.
Maximum Pulser Error	Noise from truck is cre- ating false pulse transmis- sions	<ol> <li>Make sure that pulser cable leads are foil wrapped with a shield drain</li> <li>Only terminate the shield drain to the TCS 3000 register, and not the Direct Mount Pulser.</li> <li>Change Maximum Pulser Error to maximum allowable error of 255.</li> <li>Direct Mount Pulser has a shunt for 5V and 9-30V, check that the shunt is on 5V</li> <li>Ferrite Coupling over pulse encoder cable.</li> <li>Insulate the TCS 3000 register from chassis and place ground to battery.</li> </ol>
Missing Pulse Channel Error	One pulse channel is miss- ing from the Dual or Quad- rature pulser setting or pulse encoder has failed.	<ol> <li>Check wiring of the A and B channel wiring on the TCS 3000 register for good termination.</li> <li>Direct Mount Pulser has two LED indications for each channel. If product is flowing and one of these is not lit, then we have a bad encoder and it needs changed.</li> <li>Direct Mount Pulser has a shunt for 5V and 9-30V, check that the shunt is on 5V</li> </ol>

#### WEIGHTS & MEASURES SETTINGS TROUBLESHOOTING (CONTINUED)

PROBLEM PROBABLE CAUSE			1 SOLUTION	
2	Temperature Error	3 Open or shorted cir- cuit between the RTD probe and the TCS3000.	1. 2. 3.	Check the RTD Probe and terminal block for continuity. RTD Probe requires 4 wire leads. Remove terminal block Temp Probe from the circuit board. On the terminal block, measure and record the resistance between the following pins: <u>PIN READING</u> Red to White 100 $\Omega \pm 20$ ohms If the readings are not within the above tolerances, replace the RTD probe.

#### PRODUCT SETTINGS TROUBLESHOOTING

PROBLEM	PROBABLE CAUSE	SOLUTION
Inventory does not change	Active Products have not been assigned to Tank Identification.	<ol> <li>Go into Inventory under Product Settings and Assign Inventory. Select Active Product and then choose the Tank Identification it is to be assigned to.</li> <li>For multiple products, you must Assign each product to one or more Tank Identification.</li> </ol>
Inventory shows a negative	Manual Inventory needs to be reset Live Inventory is not Ena- bled	<ol> <li>Go into Inventory under Product Settings and update Inventory. Select Tank Identification and go to Fill Up Inventory. This will reset Inventory to 100% capacity. NOTE: Shift + Print takes you Inventory List for quick reset.</li> <li>Go to Inventory List and then Update Inventory. Select Tank Identification and choose Level Meter. Select LVL1 for the single compartment tank.</li> <li>NOTE: You must have the Analog Input set to X1 or X8 CHANNEL Communication and CURRENT under System Settings/Aux Devices for Live Inventory to be correct.</li> </ol>
Cannot find the added New Product	Product is not Active	<ol> <li>End Shift and go to Product Settings.</li> <li>Select Activate Product and choose new product from list.</li> <li>Begin Shift</li> <li>Remove unwanted products either in W&amp;M Settings or disable unwanted product in Product Settings.</li> <li>NOTE: Products that have been calibrated may appear either as an Active or Inactive Product. The TCS 3000 must have at least 1 Active Product in order to Begin a Shift and Start a Delivery. Products may only be Activated or Deactivated after a Shift has Ended.</li> </ol>
Preset valves are cutting in and out (chatter) during delivery	Preset Timing needs to be configured	<ol> <li>Go to Product Timing and select Preset Timing.</li> <li>Select Product and Preset Timing to configure preset option.</li> <li>There are four preset timing functions for the fast flow (S1) and slow flow (S2) preset shut off. <i>Full Auto</i> – Automatically Tunes S1 and S2 Shutoff <i>Semi Auto</i> – S1 is scalable and S2 automatically shuts off. <i>Next Fix</i> – S1 &amp; S2 automatically correct the next preset delivery. <i>Static</i> – S1 &amp; S2 are scalable.</li> <li>To eliminate solenoid modulation, select Static and be sure to move S1 Fast Flow preset volume to 8 gallons or more. The S2 Slow Flow preset volume is near 0.1 gallons</li> </ol>

#### MODEM TROUBLESHOOTING

PROBLEM	PROBABLE CAUSE	SOLUTION	
No transactions into the HUB	Communication wire not correct	1. Check wiring in the TCS 3000 to be sure RX and TX wires are ter- minated and seated correctly.	
	Connections to modem are	2. 9 pin communication cable connection is loose on the modem (radio or cell).	
	loose	3. Radio Modem communication cable's RED wire is not terminated into the 12VDC power source.	
	Insufficient Power	4. Reset button on Radio Modem has been pressed. Contact facto- ry for replacement.	
		<ol> <li>Cell Modem communication cable's RED wire is terminated into the 12VDC power source and not the provided power plug.</li> </ol>	
I cannot determine if all	Memory Status	Go to Memory Status under Reports to find delivery ticket status. If	
transactions have been		any number of tickets are in the Non-Transferred directory, we kn	
transmitted		there must be a communication or software failure.	

#### RADIO MODEM SETTINGS

#### **DIP Switch Settings**



#### **RSSI LEDs**

(Green LED) indicates the amount of fade margin present in an active wireless link. Fade margin is defined as the difference between the incoming signal strength and the modem's receiver sensitivity.

3 LEDs ON = Very Strong Signal (> 30 dB fade Margin)

2 LEDs ON = Strong Signal (> 20 dB Fade Margin)

1 LED ON = Moderate Signal (> 10 dB Fade Margin)

0 LED ON = Weak Signal (< 10 dB Fade Margin)

Yellow light (Top) = DATA FROM OFFICE

Green light (Middle) = DATA TO OFFICE

Red light (Bottom) = POWER



#### CELLULAR MODEM SETTINGS

LED operation is as follows:

Off—No Activity Green—Full Function Yellow—Limited Function Red—Not Functional



#### Network:

Green—On the network Flashing Green—Roaming Yellow—Found service, attempting to connect Flashing Yellow—Link Down Red—No data connection available

#### SIGNAL:

Light shows the strength of the signal and may be nearly solid (strong signal) or flashing (weaker signal). A slow flash indicates a very weak signal.

#### ACTIVITY:

Pulse Green on packet transmit/receive on the radio link.

#### POWER:

Off—No power (above 36V or below 7.5V)

Red—System not operational

- Green-Normal operation
- Green, Occasional Yellow—GPS Lock

Yellow—Low power mode or system rebooting

#### TCS 3000 PARTS LIST



Item	Part No.	Description	Quantity
1	TCS300150	Front Cover	1
2	TCS300122	Countersunk Screw	3
3	TCS300172	Hinge Pin	2
4	TCS300174	Gasket Cover	1
5	TCS300144	Gasket Display / Keyboard	2
6	TCS300320	Display w/ Screen Protector	1
7	TCS300131	Compression Bar	4
8	TCS300138	Washer	18
9	TCS300137	Screw	18
10	TCS300261	Retaining Clip	1
11	TCS300260	Retaining Clip	1
12	TCS300120	Radiator	1
13	TCS300797	Replaceable Battery	1
14	TCS300110	PC Board Assembly	1
15	TCS300171	Socket Screw	2
16	TCS300156	Calibration Stud	1
17	TCS300158	Calibration Stud Body	1
18	TCS300153	Calibration Label	1
19	TCS300154	Drilled Calibration Screw	1
20	TCS300252	1/2" UL Plug	9
21	TCS300133	Cord Grip; 1/2" NPT Atex	1
22	TCS300173	Socket Set Screw	2
23A	TCS300275	75° Rear Housing; 1/2" NPT	1
23B	TCS300290	90° Rear Housing; 1/2" NPT	1
23C	TCS300280	Remote Rear Housing; 1/2" NPT	1

Item	Part No.	Description	Quantity
23D	TCS300175	Remote Rear Housing; M20	1
23E	TCS300190	Remote Rear Housing; M20	1
23F	TCS300180	Remote Rear Housing; M20	1
24	TCS300160	Pulse Encoder	1
25	TCS300148	Thermal Pad	1
26A	TCS300230	ENGLISH Keyboard Assembly	1
26B	TCS300256	French Keyboard Assembly	
26C	TCS300257	Spanish Keyboard Assembly	
26D	TCS300258	Portuguese Keyboard Assembly	
27	TCS300759	1K Resistor	2
28	TCS300176	50 PIN Ribbon Cable	1
29	TCS300124	M4 x 27 Standoff	7
30	TCS300125	M4 x 11 Standoff	9
31	TCS300202	Screw	4
32	TCS300206	Oring	4
33	TCS300210	75°/90° Rear Housing Stand	1
34	TCS300204	Nylon Locknut	4
35	TCS300162	Pulser Nut	1
36	TCS300217	Name Plate	1
37	TCS790095	Drive Screw	3
38	TCS300166	Oring	1
39	TCS300112	Terminal Board w/ Connector	1
40	TCS300181	6" Grounding Wire	1
41	TCS300151	Screw	1
42	TCS300177	Power Ribbon Cable	1

# -Warranty Information

#### WARRANTY

New 3000 electronic registers, equipment or components manufactured by Total Control Systems, a division of Murray Equipment, Inc. (TCS) with which this warranty is enclosed, are warranted by TCS to the original purchaser only for a period of TWELVE (12) months from installation or eighteen (18) months from the date of shipment, to be free, under normal use and service, from defects in material and workmanship.

Defects occurring within the stated warranty period, TCS will repair or replace, at TCS's option; provided that part or parts are returned to TCS transportation charges prepaid, and TCS's examination discloses the parts or workmanship to have been defective upon delivery to the purchaser.

#### **EXCLUSIONS**

Warranty does not cover any parts and equipment not manufactured by TCS, but these items may be covered by separate warranties of their respective manufacturers. This warranty does not extend to any equipment that has been subjected to misuse, negligence or accident or if operated in any manner other than in accordance with TCS's operating instructions and specifications.

#### **CLAIM PROCEDURES**

In order to obtain performance by TCS of its obligations under this warranty, the original purchaser must obtain a Return Goods Authorization (RGA) number from TCS's customer service department within 30 days of discovery of a purported breach of warranty, but not later than the expiration of the warranty period. Once authorization is received, return the defective meter, piece of equipment, or component covered by this warranty, with transportation charges prepaid, to TCS at the address shown below together with a written statement setting forth the nature of the defect and RGA number.

#### LIMITATIONS

THERE ARE NO OTHER WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED. TCS SPECIFICALLY DIS-CLAIMS ANY WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR ANY PARTICULAR PURPOSE. TCS will determine if all parts or meter defect falls within the warranty guidelines and will repair or replace within a reasonable time span. TCS is not responsible for any in or out bound freight. TCS's sole obligation that shall represent the buyer's sole and exclusive remedy shall be to repair or at TCS's option to replace any product or part determined to be defective. In no event shall TCS be liable for any special, direct, indirect, incident, consequential or other damages of similar nature, including without limitation, loss of profits, products, production time, or loss of expenses of any nature incurred by the buyer or any third party. TCS has not authorized on its behalf any representation or warranties to be made, nor any liability to be assumed except as expressly provided herein; there is no other express or implied warranty.

#### **DESIGN AND EQUIPMENT CHANGES**

Any changes in design or improvements added shall not create any obligation to install same on equipment previously sold or ordered.



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